

This year an average 5.81% increase in rates is required to address substantial operating cost increases. We have planned to maintain our current service levels whilst making reductions to spending where we can.

The true rates increase required to meet the rising cost escalation this year is around 20%, however, we will be applying \$7.8 M from our reserve funds to help reduce the overall burden on ratepayers.

Revaluations

Your property may have a different rate increase to the average 5.81% increase to the city. This is due to the revaluation of your property on 1 July 2022. The average property value increase in 2022 was 37%.

- ⬆️ If the value of your property increased by **37% or more** your rates increase may be **more than 5.81%**.
- ⬇️ If the value of your property increased by **less than 37%** your rates increase may be **5.81% or less**.
- ⬆️ If you had improvements done to your property during the past year, your rates increase may be **more than 5.81%**.

Paying your rates

There are a number of ways to help manage your rates payments such as:

- ⬆️ Spreading your payments into affordable direct debit amounts to be paid over the year.
- ⬆️ If you are on a low income, you can apply for a Government rates rebate at www.govt.nz/rates-rebate

You can pay your rates online by direct debit, internet/telephone banking, or in person at our HAPAI Service Centre.

If you are worried about paying your rates invoice, please get in touch with us as soon as possible at rates@uhcc.govt.nz, call 04 527 2169 or visit us.

Looking ahead

Significant projects starting or continuing in 2023 - 2024 include:

- ⬆️ Upgrades to Pinehaven Stream
- ⬆️ Maidstone Community Sports Hub
- ⬆️ H₂O Xtream upgrade
- ⬆️ Main St water supply and paving upgrade
- ⬆️ Beechwood Lane Bridge
- ⬆️ Fast tracking repairs or improvements to Fergusson Drive

Your Upper Hutt rates explained

2023 - 2024 rates increase

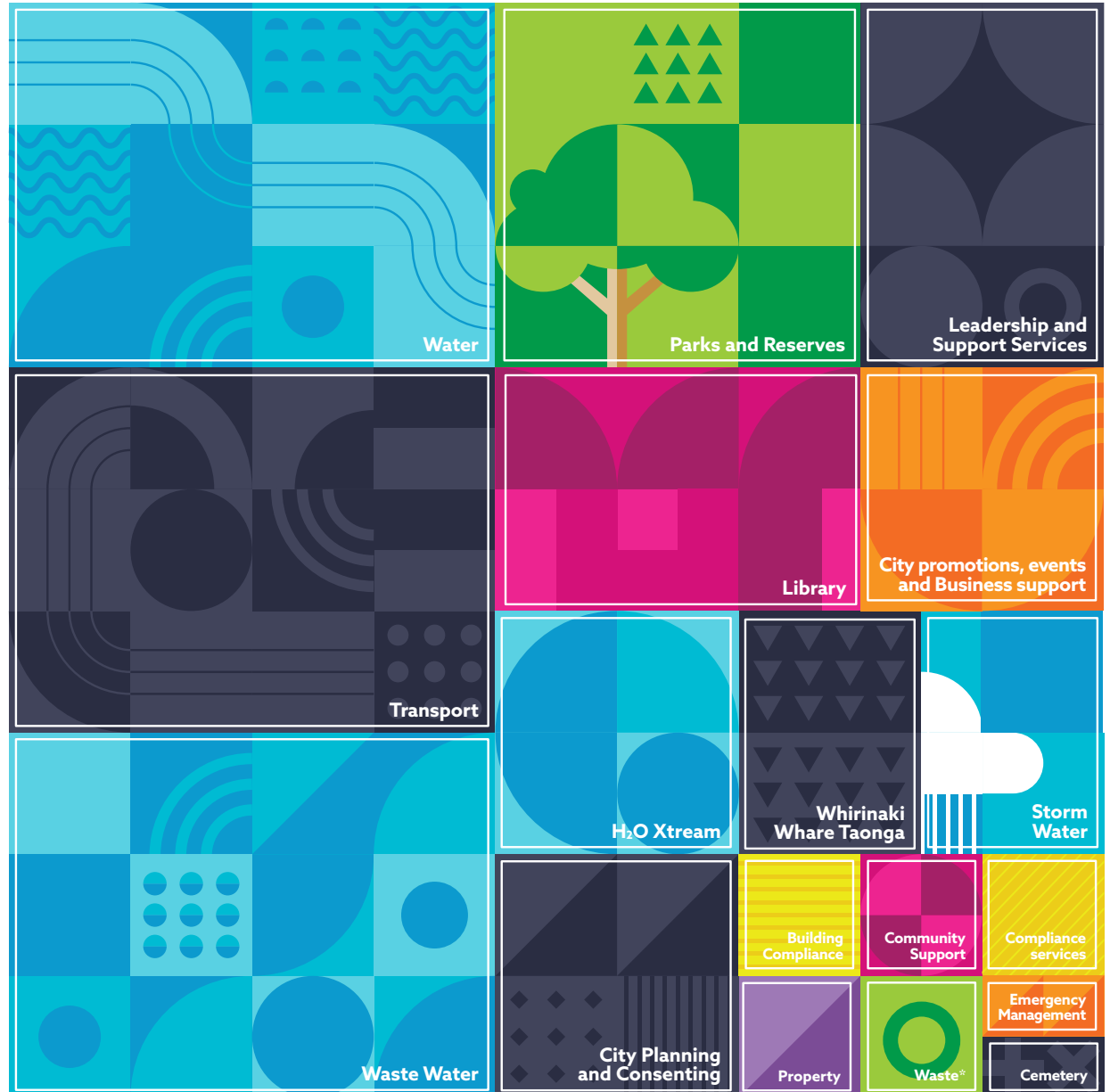


Te Kaunihera o
Te Awa Kairangi ki Uta
Upper Hutt City Council

Where do your rates go?

For every \$100

Water	\$	14.63
Transport	\$	14.56
Waste Water	\$	12.96
Parks and Reserves	\$	9.26
Leadership and Support Services	\$	7.91
Library	\$	6.91
City promotions, events and Business support	\$	5.97
City Planning & Consenting	\$	5.17
H ₂ O Xstream	\$	5.65
Whirinaki Whare Taonga	\$	3.84
Storm Water	\$	3.57
Building Compliance	\$	2.41
Property	\$	1.78
Community Support	\$	1.71
Compliance services	\$	1.62
Waste minimisation and Sustainability	\$	1.08
Emergency Management	\$	0.73
Cemetery	\$	0.24
	\$	100.00



Please note: This breakdown does not apply to properties that only pay general rates.

Please note: This is a visual representation only.

*Waste minimisation and sustainability