

Community Outcomes Monitoring Report 2007



City Vision : Upper Hutt City - A Great Place to Live

- 1 Upper Hutt is the city of choice for people from all walks of life
- 2 Upper Hutt has a vibrant city heart
- 3 The economy is robust, innovative and growing
- 4 Upper Hutt offers a 'green' and attractive living environment
- 5 The community is safe, healthy and strong
- 6 Leisure opportunities are outstanding
- 7 Upper Hutt is connected with the world

This report is prepared in response to Section 92 of the Local Government Act 2002, which requires a local authority to monitor and, not less than once every 3 years, report on the progress made by the community in achieving the community outcomes for the district. The measures in this report were identified in **upperhuttcity@2016**.

Council has collected information on a number of the measures relating to service delivery over recent years and clear trends are emerging.

In summary, Upper Hutt City is generally in good shape and people rate the city highly as a place to live. There are signs of positive economic growth, a diverse and growing population, an environment which locals rate highly and a valued cultural, sports and recreational sector. Although progress is being made towards improving the city centre, this remains the most important local issue.

Please note that this report is a collection of statistics from a range of sources. Its role is to generally inform, and to shed light on some issues. Care should be taken in using this information.

Community Outcome 1

Upper Hutt is the city of choice for people from all walks of life

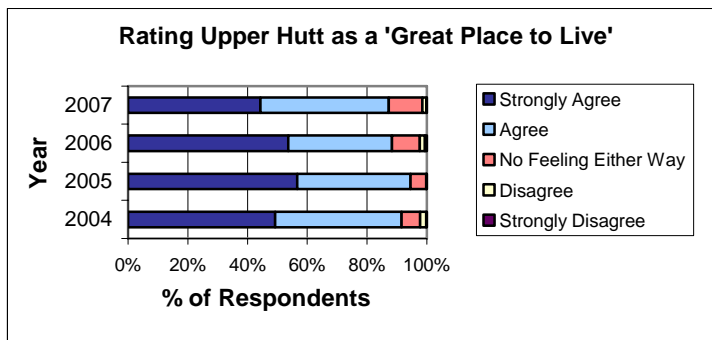
Measure

1a Resident rating of Upper Hutt as 'A Great Place to Live'

Source:
UHCC Annual Community Survey 2007

2006 Census Statistics NZ

QV Report August 2007



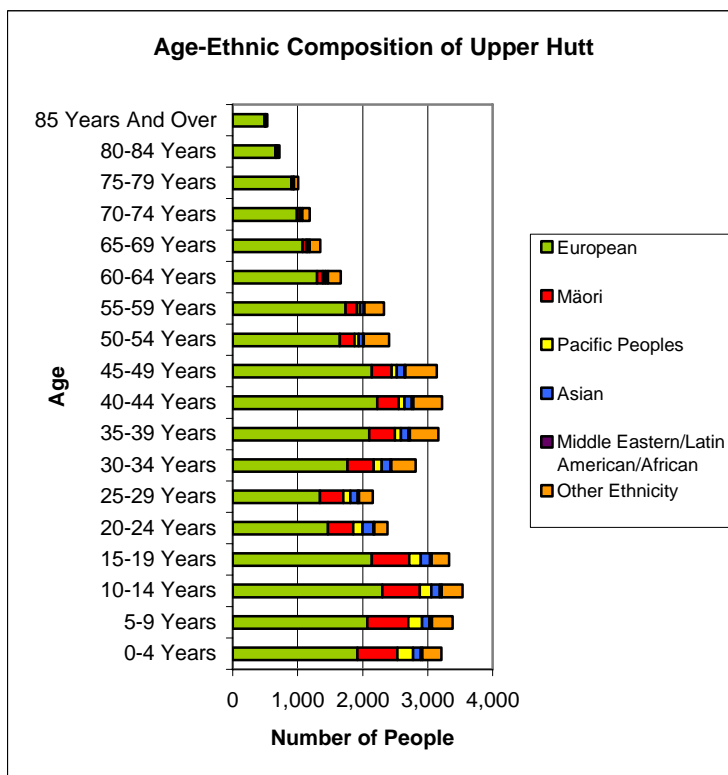
Residents really do think Upper Hutt is a great place to live.

- How residents of Upper Hutt perceive their city is a good indication of how satisfied they are, in general, with what Upper Hutt has to offer, in terms of services and facilities, house prices, schools, employment etc.
- 87% of survey respondents agreed Upper Hutt is a great place to live (44.3% strongly agreed). This is however, lower than the 2006 survey result of 94%.
- Upper Hutt City continued to grow in size from 36,372 people in 2001 to 38,415 in 2006 (a 5.6% increase). The number of households (in private occupied dwellings) also increased, by 6.7%, from 13,239 in 2001 to 14,124 in 2006.
- Upper Hutt property sale prices increased by 20.4% over the past year compared with the Wellington region as a whole, which recorded an increase of 16.3%.

1b Population Structure: Age-Ethnic Composition

Source:
2006 Census Statistics NZ

Demographically, Upper Hutt's population is very similar to that of New Zealand as a whole.

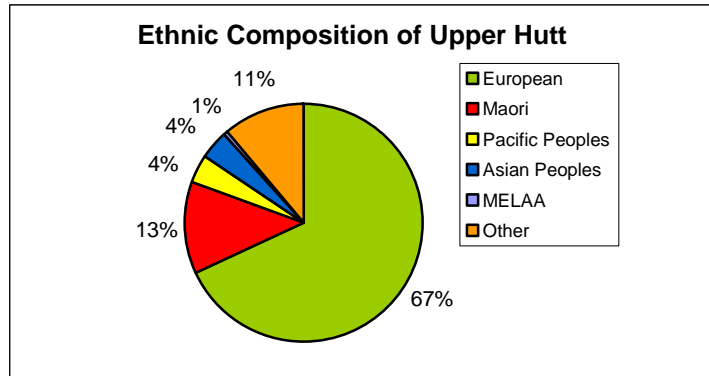


- The population and age composition of Upper Hutt impacts on the demand and provision of goods and services, the future use

Measure

of resources, infrastructure, facilities, and the level of economic development.

- The average age of the residential population in Upper Hutt is 36 years. This is slightly older than for New Zealand as a whole at 35 years, but not as old as some communities, where the average age is 43-44 years.
- There continues to be significantly less young adults (under 30 years old) in Upper Hutt. For example, those in their 20's make up 10.7% of the Upper Hutt population compared with 12.7% for New Zealand as a whole.



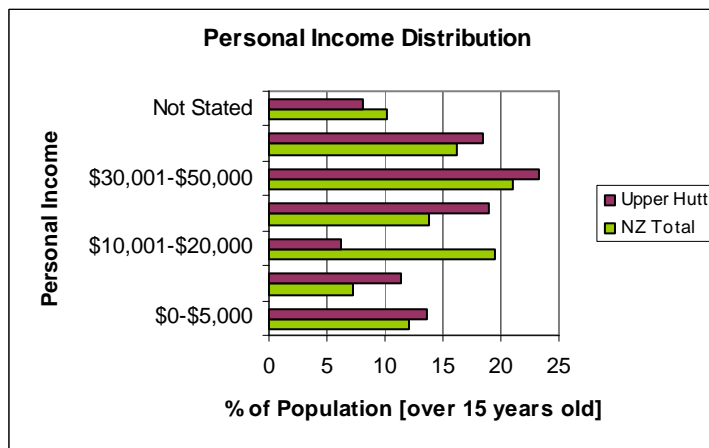
Note: MELAA – Middle Eastern/Latin American/African
Other – Other ethnicity not elsewhere included

- Upper Hutt has a diverse ethnic community with 33% of all residents belonging to a range of minor ethnic groups. People of Maori ethnicity form 13% of the City's population compared with 14% of New Zealand's population; Asian and Pacific people each make up 4% of the population, 1% is Middle Eastern/Latin American/African; and 11% of the population come from a range of ethnicities not elsewhere included in the above groups.

1c Population Structure: Personal Income

Source:
2006 Census
Statistics NZ

People from across all income bands live in Upper Hutt.



- There are more people in the middle to upper income bands from Upper Hutt than for New Zealand as a whole.
- In 2006, the median annual personal income for people in Upper Hutt was \$26,900, compared with \$24,400 for all of New Zealand.
- The area with the highest median income was Mangaroa on \$34,500, while Ebdentown had the lowest on \$24,100.

1d New Citizens

- The Council held five citizenship ceremonies during the 2006/07 year.
- Upper Hutt received 145 candidates from countries such as: Britain, Thailand, Singapore, Zimbabwe, Israel, South Africa, Iraq, Malaysia, Samoa, France, Indonesia, Russia, Nigeria, Spain, Vietnam, Ireland and the Netherlands.

Community Outcome 2

Upper Hutt has a vibrant city heart

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2a Satisfaction with Retail Shopping in the Central City

Source:
UHCC Annual Community Survey 2007

There's room to improve the retail shopping experience.

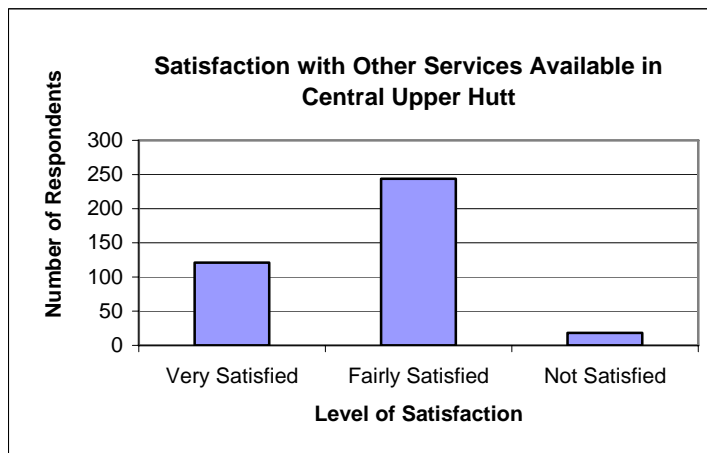


- Dollars spent on goods and services purchased from local businesses reflect the health of the Upper Hutt economy and can potentially create more jobs for local residents, raise wages and increase profits for local businesses.
- 66% of survey respondents were satisfied or very satisfied with the standard of retail shopping in Upper Hutt.
- Those respondents who indicated some level of dissatisfaction suggested that by filling the vacant shops both in Main Street and the Trentham City Shopping Centre the retail shopping experience in Upper Hutt would be improved.
- Respondents also wanted a greater variety and selection of retail shops (from clothing and footwear stores, to food outlets and stores catering for younger people) to be provided.

2b Satisfaction with Other Services in the Central City

Source:
UHCC Annual Community Survey 2007

People are generally satisfied with the range of businesses and other services available.

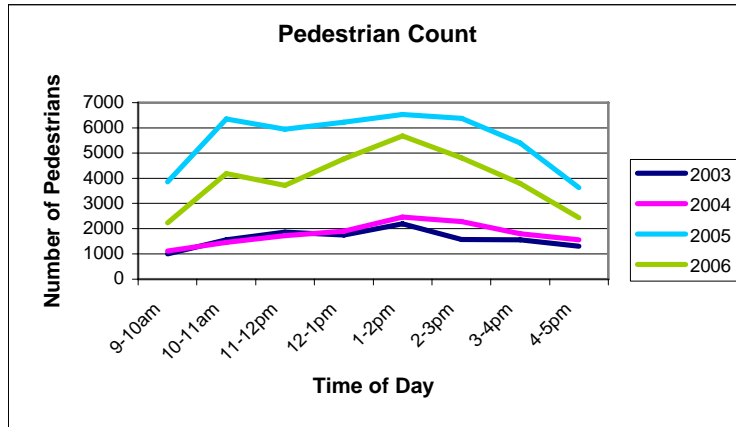


- 95% of survey respondents were satisfied with the range of businesses and other services available in Upper Hutt.
- A few respondents commented that they would like to see an improvement in health services, entertainment/recreational facilities and an improved bus service.

Measure

2c Pedestrian Counts in the City Centre

Source:
UHCC Annual Pedestrian Survey
Weekdays of 16-21 Dec
2003, 2004, 2005, 2006



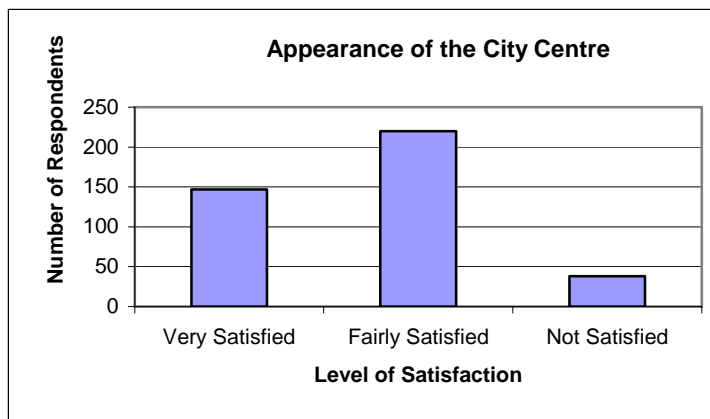
- A total of 31,632 pedestrians were counted over the five weekdays in 2006, compared with 44,316 in 2005 and 14,340 in 2004.
- Peak pedestrian traffic flows are experienced between 10-11am and 12pm-1pm.

2d Shop Vacancies¹

2e Satisfaction with City Centre Appearance

Source:
UHCC Annual Community Survey 2007

Residents think the city centre looks good, but a little modernisation could help too.



- 90% of respondents were satisfied with the appearance of the city centre.
- Suggestions by survey respondents for improving the look of the central city included modernising the look of the city centre, improving the selection of retail outlets, filling vacant retail spaces and completing the Trentham City Shopping Centre development.

¹ Information on the level of shop vacancies was monitored in 2005 to provide background information for the Urban Growth Strategy. It has not been obtained for the 2006/07 year.

Community Outcome 3

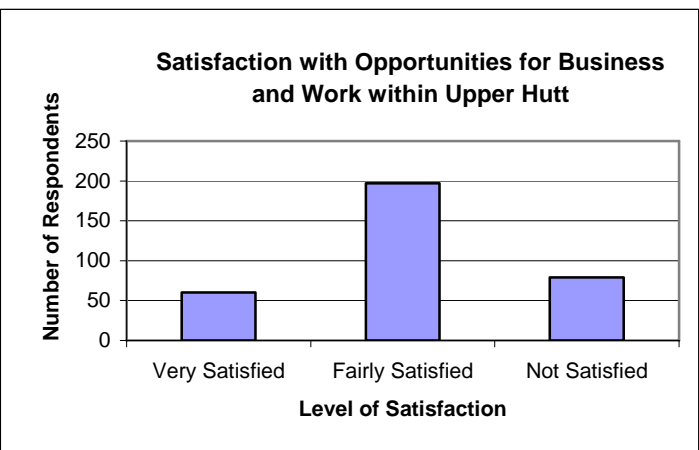
The economy is robust, innovative and growing

Measure	
<p>3a Growth in Economic Activity</p> <p>Source: Wellington Regional Sector Report May 2007</p>	<ul style="list-style-type: none"> Economic growth improves the community's standard of living, and can potentially reduce unemployment levels, improve skill levels, and raise wages. Defence is the largest individual contributor to the Upper Hutt economy. Grocery wholesaling has made the largest contribution to both employment and value added growth in the five years to June 2006. Real Estate Agents, Data Processing Services, Supermarkets and Manufacturing have also been important contributors to Upper Hutt's economic growth in recent years.

3b Opportunities for Business and Work

Source:
UHCC Annual Community Survey 2007

People do want more local jobs and businesses.



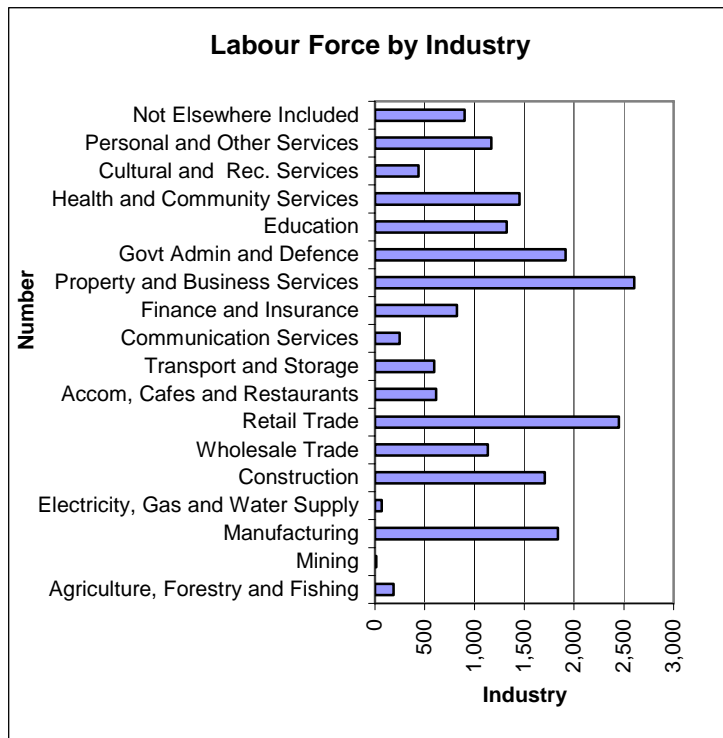
- 76.6% of residents were satisfied with the opportunities available to them to operate a business or to work in Upper Hutt.
- Of those surveyed, 23% said they were dissatisfied. This is an increase of 8% compared with the 2006 survey result of 15%.
- Dissatisfied residents feel there is a lack of job opportunities available to them and suggest more could be done to encourage businesses to establish in the city.
- The Business Services Division of the Council works closely with local and national developers to help attract new businesses to Upper Hutt City and has proven to be very successful in recent times with the establishment of the big-box retail development (e.g. Mitre 10 Mega) in Park Street. The focus however is not only on retail. For example, discussions have also taken place with a number of companies considering relocating to the industrial parks in Alexander Road.
- A City Profile Brochure, specifically designed to attract businesses to our city, has been produced, this is distributed to potential companies either from Council officers directly or through commercial real-estate agents.

Measure

3c Labour Force By Industry

Source:
2006 Census
Statistics NZ

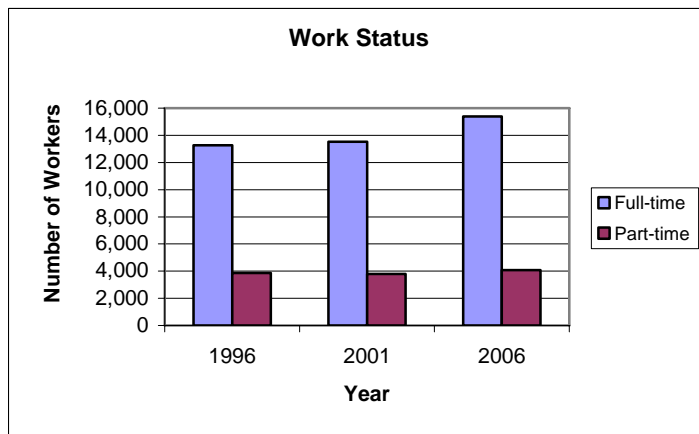
Property and business services, retail trade, government administration and defence are the dominant industries for employment.



The top five industries employing approximately 10,512 (54%) of Upper Hutt working population are: Property and Business Services; Retail Trade; Government Administration and Defence; Manufacturing; and Construction.

3d Participation in Labour Force

Source:
1996, 2001 and 2006 Census
Statistics NZ



- There has been a 13.7% increase in the number of Upper Hutt's residents employed in full-time work in the last 10 years.
- 79% of the Upper Hutt residents are now employed full-time. This is slightly more than for New Zealand as a whole with 77% of workers employed full-time.
- The number of workers in part-time work has remained constant over the last 10 years.

Measure	
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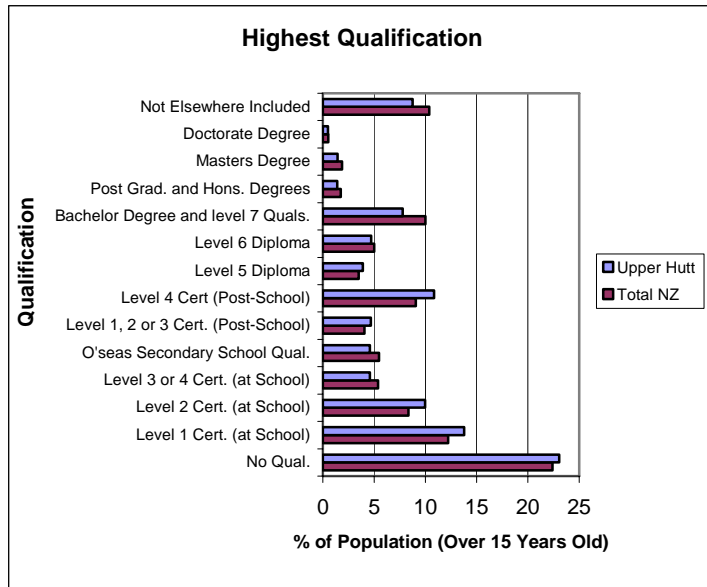
3e Rate of Unemployment

Source:
Ministry of Social
Development Records
as at 30 March 2006 and 30
March 2007

- As at 30 March 2006, approximately 2.3% of the working age population [18-64 years] of Upper Hutt received the Unemployment Benefit.
- 28.7% of Unemployment Benefit recipients were Maori.
- As at 30 March 2007, the number of people receiving the Unemployment Benefit in Upper Hutt had dropped by 21%, or from 527 people (as at March 2006) to 417.
- Of those recipients who received the Unemployment Benefit (as at March 2006), 29.4% received the benefit continuously for one to four years, while 55.4% received the benefit for less than one year.

3f Highest Qualification

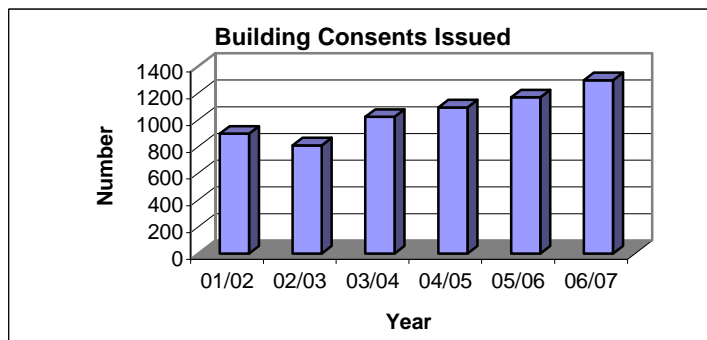
Source:
Census 2006
Statistics NZ



- 20% of Upper Hutt residents aged 15 years and over (5,916) have a diploma level qualification or higher, compared with 19% for New Zealand as a whole.
- 23% of Upper Hutt residents aged 15 years and over (6,900) said they have no formal qualifications, compared with 22.4% of people aged 15 years and older in New Zealand as a whole.

3g Level of Building Activity
i] Number of Consents

Source:
UHCC Building Records
to 31 December 2006

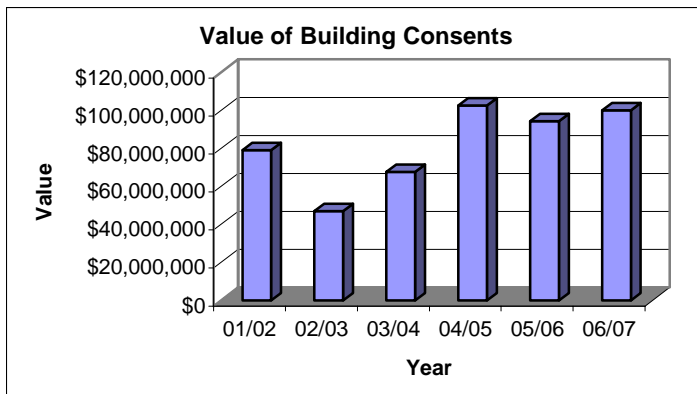


Measure

Level of Building Activity
ii] Value of Consents

Source:
UHCC Building Records
to 31 December 2006

*Building activity is
continuing at a strong
pace.*



- As an indication of the level of investment in the city over the past year the Council granted a total of 1,255 building consents worth over \$97 million. This represents an increase of 84 consents on the previous year.
- 100% of consents were processed within the 20 working day statutory timeframe, while 94% of consents (with a value of less than \$500,000) were processed within 10 working days.

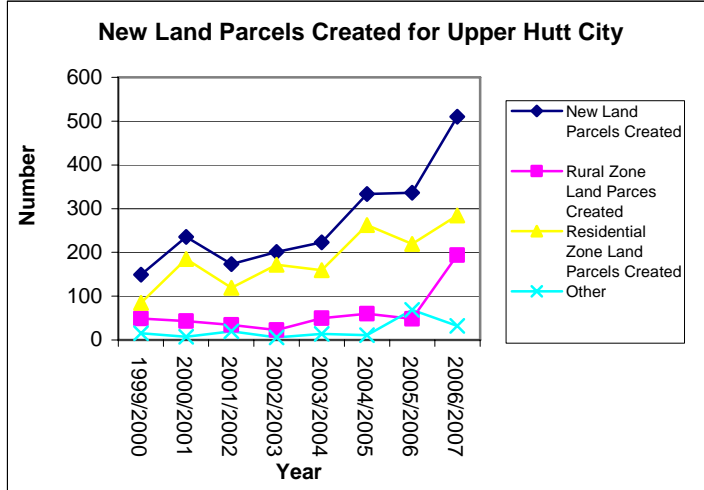
Community Outcome 4

Upper Hutt offers a 'green' and attractive living environment.

Measure

**4a Development
i] Subdivision**

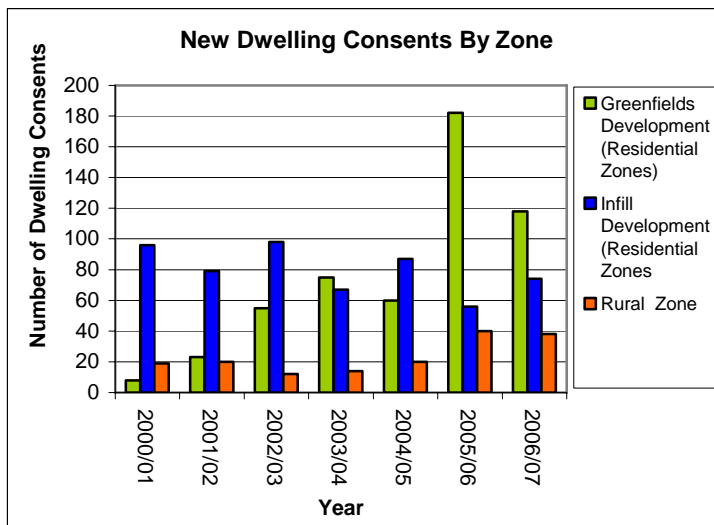
Source:
UHCC Records



- Resource consent subdivision approvals increased by 55 approvals, with a total of 289 granted consents for the 2006/07 year. This represents an increase of 16% in total consents from the previous year. This created an additional 223 residential, 43 rural and 54 industrial lots.
- Two important approvals Council supported during the year include the Kingsley Heights residential subdivision and the Alexander Road industrial subdivision – Alexander Park. Alexander Park, a 34-hectare site, features 126 industrial sections and is one of the most significant new releases of industrial land within the Wellington Region. The land is already zoned Business Industrial, being the former General Motors site. It is expected to attract interest from companies unable to find suitable locations to develop their businesses elsewhere in the region, and to bring additional growth and employment to Upper Hutt.

ii] Greenfields / Infill

Source:
UHCC Records



- Greenfield development is the development of previously undeveloped or lesser developed land (such as rural or bush covered land) for the use of urban development (examples include Kingsley Heights and Riverstone Terrace).

Measure

- Infill development is the development of existing residential allotments, through subdivision, to create additional smaller allotments.
- During the 2006/07 year, the number of infill developments grew by 32%, while Greenfield developments eased off by 64 consents.

**4b Satisfaction with the City Environment
i] Neighbourhood Appearance**

Source:
UHCC Annual Community Survey 2007

Our community is very happy with where they live and how the environment looks.

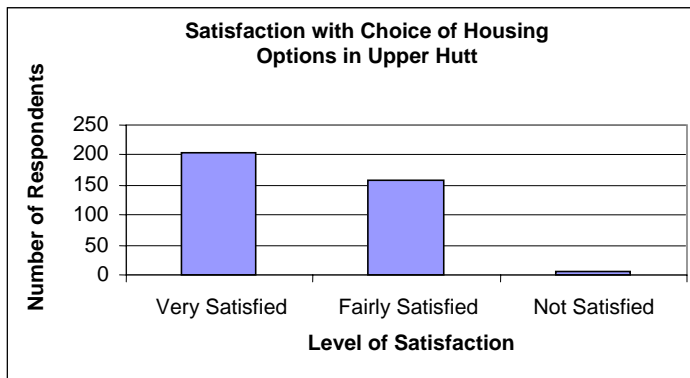


- 96% of survey respondents were satisfied with the appearance of their neighbourhood, and of those 64% were very satisfied.
- Very few comments were offered for improvements.

ii] Choice of Housing

Source:
UHCC Annual Community Survey 2007

There's a good choice of housing available.

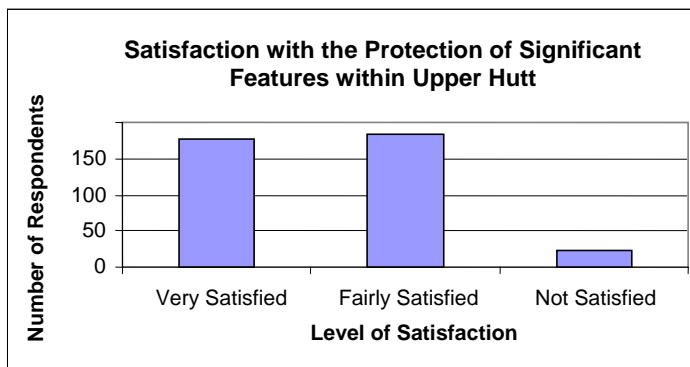


- Generally respondents were happy with the choice of housing available in Upper Hutt, with only 6% noting their dissatisfaction.
- Only a few comments were made in relation to the cost of housing and the limited variety of housing options available.

iii] Protection of Significant Features

Source:
UHCC Annual Community Survey 2007

Maintaining Upper Hutt's green spaces is important for our community wellbeing.



- 94% of respondents were satisfied or very satisfied with the level of protection offered to significant features such as buildings, places and trees.

Measure

- Several respondents commented they would like to see less building development to maintain Upper Hutt's 'green' spaces and 'green' image. Other survey respondents had mixed views about the protection of trees in Upper Hutt with some respondents suggesting more protection is required and others less protection.

4c Pollution Reports

Source:
Greater Wellington Pollution Control Annual Report 03/04

	2002/03	2003/04	2004/05	2005/06	2006/07
Incidents	62	45	70	46	52
Complaints	48	45	73	57	79

Source:
Greater Wellington Records

- 79 complaints were received in 2006 relating to 52 pollution incidents. Of these 79 complaints, 10 required no response; 5 were passed to the relevant authority; 16 were logged only and are under investigation; 10 complaints could not be detected (7 of these are under investigation); and 26 complaints were non-compliant issues, with 9 under investigation. The remainder were incidents compliant with the law.
- Smoke or odour from residential properties affecting the air generated 28 complaints. This is the most common pollution issue for Upper Hutt.
- Other pollution issues for Upper Hutt include unconsented works affecting surface water (7 complaints) and liquid waste affecting surface water (10 complaints).
- One incident of liquid waste (solvent waste) from an industrial site affected land in 2006/07.

4d Air Quality

Source:
Greater Wellington Regional Council Monitoring 2005/06

Fine dust from wood fires occasionally causes concern.

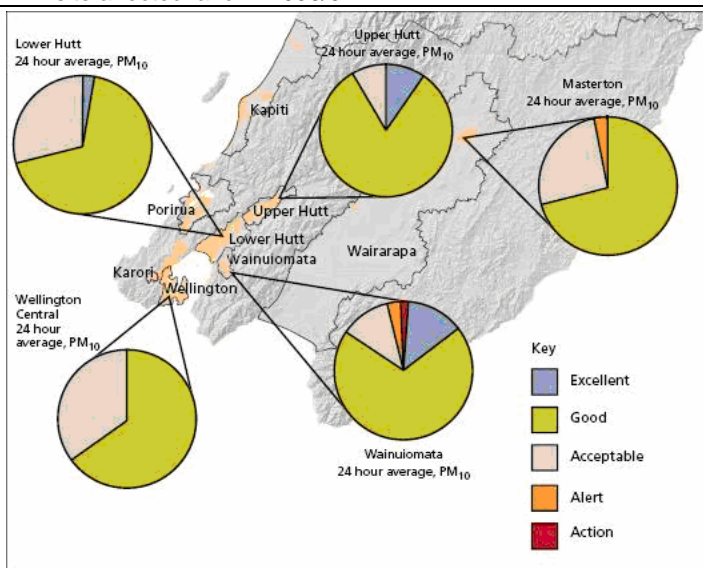


Figure 1: Levels of particulate matter (PM₁₀) in five of the region's airsheds as measured at our monitoring stations in central Wellington, Upper Hutt, Lower Hutt, Wainuiomata and Masterton over the last year to 30 June 2006.

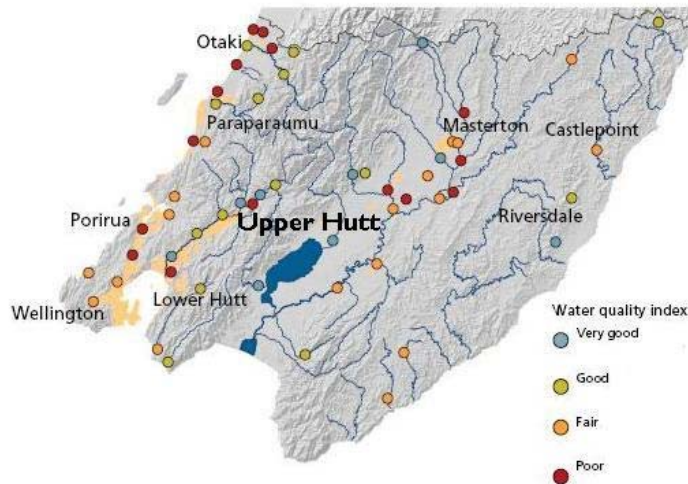
- The air quality in Upper Hutt is generally good.
- Nitrogen dioxide and carbon monoxide levels in Upper Hutt continue to be at safe levels, although during the winter, higher levels are recorded than for the rest of the year. Research has shown that a combination of motor vehicles and domestic fires are responsible for the higher concentrations of these gases during the winter months.
- The quality standard for fine particulate matter was not breached by the Upper Hutt Valley airshed* during the 2005/2006 year. However, domestic fires were again the main cause for elevated particulate levels during the winter months.
*The Upper Hutt Valley 'airshed' covers the urban valley floor and extends north of Te Marua.

Measure

4e River Water Quality

Source:
Greater Wellington Regional
Council
On the Beaches 2006/2007
Monitoring Report

*The Hutt River is a very
good place for water
based recreation.*



- The Hutt River water quality is considered to be of good quality and suitable for recreational use.
- There are five monitored catchment sites in the Upper Hutt region at Silverstream, Poets Park, Maoribank Corner, Birchville and Pakuratahi River at Hutt Forks. Sampling is taken during the summer bathing season, from 1 November 2006 - 31 March 2007.
- Water quality is often affected by high levels of rainfall, due to urban and/or agricultural run-off. Normal quality levels are usually reached in around a week.
- All five bathing sites in the Hutt River catchment area exceeded the action guideline² at least once (as set by the Ministry for the Environment and the Ministry of Health in 2003). The Hutt River at Silverstream exceeded the action guideline on three occasions. This is a better result than in 2005/2006 when the Silverstream site exceeded the action guideline six times (Milne and Wyatt 2006b).
- All breaches of the action guideline coincided with at least 5 mm of rainfall in the upstream catchments in the 24 hours prior to sampling.

4f Drinking Water Quality

- The Council continues to supply high quality drinking water.
- Upper Hutt's water supply has been assessed as "Aa". This is the highest rating that is given for drinking water quality.

4g 'Protected' Land

Source:
Queen Elizabeth II National
Trust Records

- There are a total of eight registered Queen Elizabeth II Covenants in Upper Hutt covering some 84.44ha of protected land. One of these covenants is an approved covenant covering 0.5ha of lowland modified primary forest.
 - The Royal Forest and Bird Protection Society of New Zealand also own the Ecclesfield Reserve, a 4.7ha area of indigenous bush on Blue Mountains Road.
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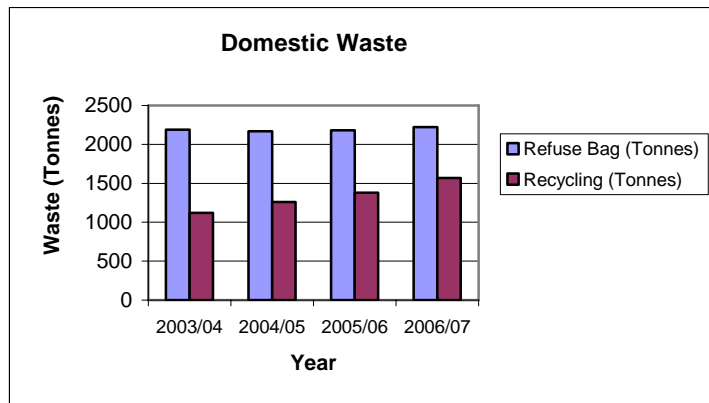
² Water quality is assessed by checking the level of compliance with guidelines for six water quality indicators (water clarity, dissolved reactive phosphorus, nitrite-nitrate nitrogen, ammoniacal nitrogen and Escherichia Coli).

Measure

4h Waste

Source:
UHCC Records

People are recycling more domestic waste each year.



- Households in Upper Hutt are continuing to recycle more waste with 1,379 tonnes recycled in 2006/07 compared with 1,260 tonnes in 2004/05.
 - On average 93 kilos of recyclable waste is collected per household per year.
-

Community Outcome 5

The community is safe, healthy and strong.

Measure

5a Safety: i] Satisfaction with Neighbourhood Safety

Source:
UHCC Annual Community Survey 2007

On the whole, most residents think their own neighbourhoods are safe, but would like to see more done to improve neighbourhood safety.

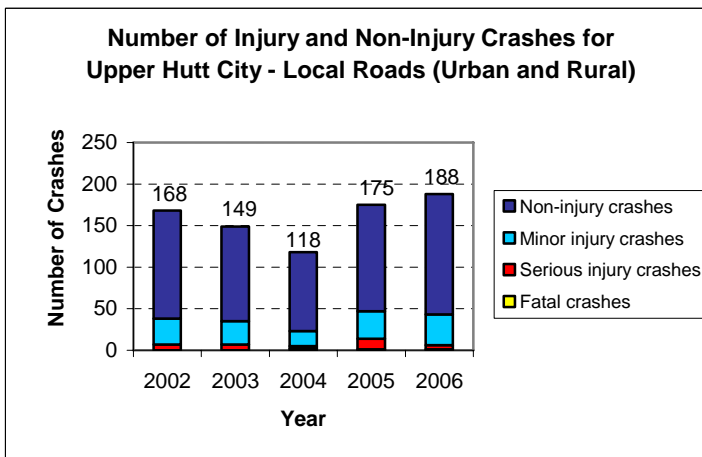


- 90% of survey respondents were satisfied or very satisfied with the level of safety within their own neighbourhood. This is down on 2006 where just over 96% of survey respondents said they were satisfied.
- Survey respondents indicated they would like to see an increased police presence in Upper Hutt, an improvement in the crime rate (and in particular less burglaries), and greater control of boy racers and youth gangs.

ii] Road Crashes

Source:
Land Transport NZ
Road Safety Issues Report -
2006 for Upper Hutt City

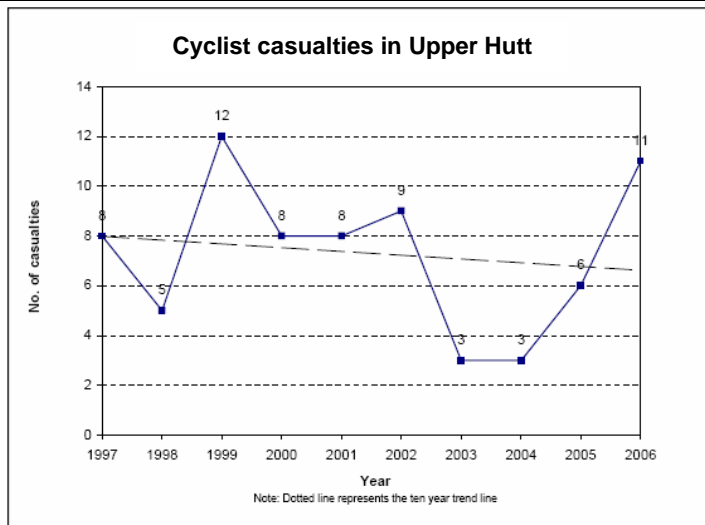
While increase safety features in cars helped to decrease the number of serious road crashes, the overall number of crashes continued to increase.



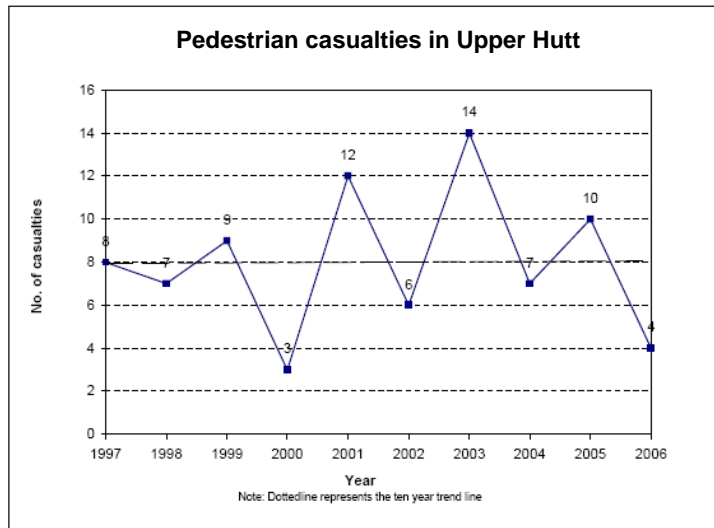
- Although the number of road crashes increased in 2006, the percentage of crashes resulting in injury was down to 23% compared to 27% in 2005.
- There was a significant decline in the number of serious road crashes with five being recorded in 2006 compared with thirteen in 2005.
- There was one fatal crash in 2006.

Measure

Factors relating to cyclist crashes showed that drivers failed to give way or stop and did not check for, or misjudged, the movement of other traffic.



- The number of cycle injuries has risen substantially from three in 2003/2004 to eleven in 2005/2006. None of these accidents have resulted in fatal injuries.

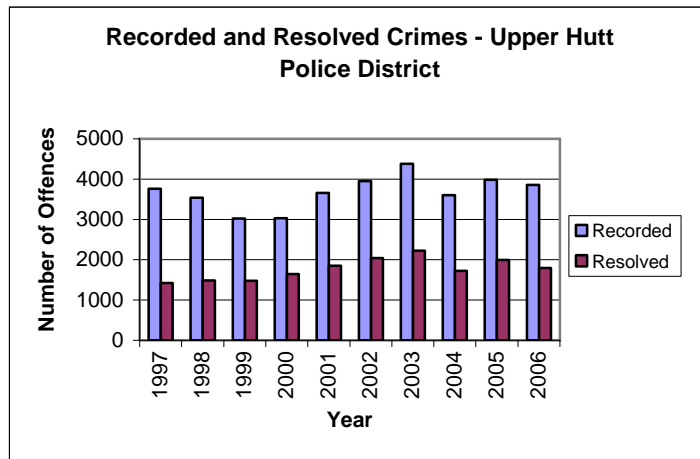


- There were four accidents involving pedestrians in 2005/2006 which resulted in injury compared to ten in 2004/2005. None of these accidents have resulted in fatal injuries.
- There were six urban crash blackspot sites in 2006 that recorded significant increases in injury and non-injury crashes.

Crash Road	Side Road	Year						Total	Non-Injury
		2001	2002	2003	2004	2005	2006		
Fergusson Drive	Whakatiki Street	3	4	2	1	1	6	17	13
Gibbons Street	Riverbank Street	1	1	1	0	1	3	7	6
Fergusson Drive	Main Street	0	0	2	0	1	3	6	4
Ward Street	Miro Street	0	0	0	0	1	2	3	3
Ebdentown Street	Kowhai Avenue	0	1	0	0	0	2	3	3
Fergusson Drive	200 S Stream Grove	0	1	0	0	0	2	3	3

Measure**iii] Crime**

Source:
Statistics NZ



- Recorded crime offences reached a high of 4377 in 2003 and have since declined to 3,859 offences in 2006.
- 46% of all recorded offences in Upper Hutt during 2006 were resolved, compared to 43.7% for all of New Zealand.
- Half of all recorded crimes in 2006 were dishonesty related crimes of which 24% were resolved. Dishonesty crimes include burglary, car conversion, theft, fraud and receiving stolen goods.
- Violence related offences have been steadily increasing in Upper Hutt over the last ten years from 327 recorded offences in 1997 to 565 in 2006. 14.6% of all recorded offences in Upper Hutt for 2006 were violent type offences compared to 12% for all of New Zealand. Violence related offences include homicide, kidnapping and abduction, robbery, assaults, intimidation and threats, and group assemblies.

5b Physical Activity

Sources:
Ministry of Health
DHB Physical Activity Toolkit

- One-third of all New Zealand adults do not undertake sufficient physical activity to benefit their health. Physical inactivity is a significant risk factor for poor health (second to smoking) and is associated with 8% of all deaths and accounts for over 2000 deaths per year.
 - While information on the level and frequency of physical activity of Upper Hutt residents has not been collected in the 2006/2007 year, the Upper Hutt City Council has implemented the 'Activation' project.
 - The 'Activation' project was implemented to assist the community to become more active more often. The framework for this project is the Upper Hutt Active Recreation Plan (UHARP), adopted by Council in November 2006 and supported and funded by four project partners - Upper Hutt City Council, SPARC, Youthtown and Sport Wellington Region.
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Measure

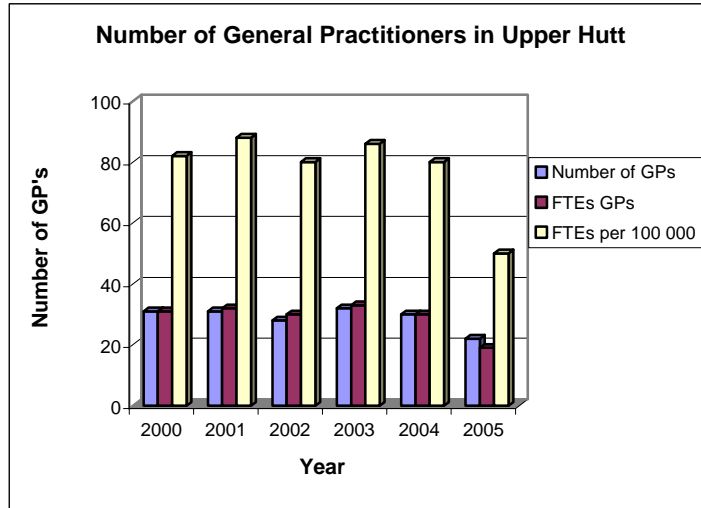
5c Access to Health Services

- Accessing primary health care services is essential in treating and preventing poor health. Early treatment can reduce the number of hospitalisations and early deaths.

Sources:

Medical Council of NZ
The NZ Medical Workforce
Reports 2000-2005

Hutt Valley District Health
Board Annual Plan 2007



- Preliminary figures show the number of full-time general practitioners working in Upper Hutt is currently 16. This represents a decrease of 3 full-time GPs in Upper Hutt since 2005, or more significantly, a decrease of 14 full-time GPs since 2004.
- Upper Hutt has 8 local pharmacies.
- In general the key health issues for Upper Hutt are the same as those for the Hutt Valley in general and New Zealand as a whole.
- At risk groups include Maori, Pacific Islanders, refugees, people with disabilities and mental health issues, and those residents living in the most deprived parts of Upper Hutt.
- Maori people have, on average, poorer health than that of the wider community.
- Key issues for Upper Hutt are cardiovascular disease (heart disease and strokes), diabetes, cancer, depression, chronic obstructive respiratory disease, asthma, suicide and self harm.
- Leading causes of death in the Hutt Valley are similar to the rest of New Zealand, with cardiovascular disease and cancer accounting for nearly three quarters of all deaths. Injuries account for approximately 6% of deaths, most of which occur within the 15-24 and 25-44 age groups. Diabetes is a major contributing factor to cardiovascular and other deaths.

5d Access to Education Services

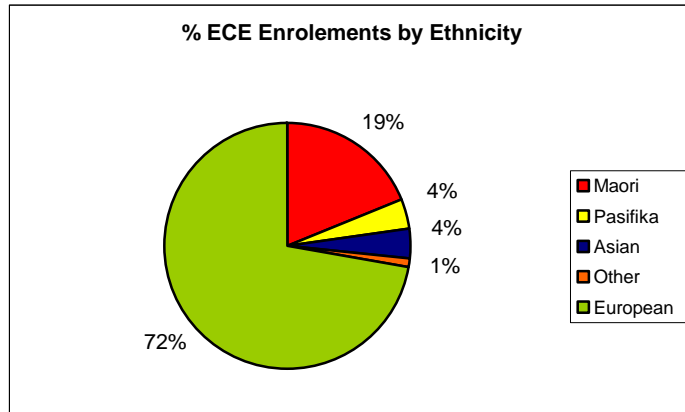
- Access to education and educational achievement is essential for positive participation in the local community.
- Early leaving rates provide an indication of our skilled workforce.
- There are twenty-one schools in Upper Hutt comprising of eleven state primary schools, two state intermediates, two state colleges, two catholic integrated primary schools, one catholic college, and one teen parenting programme.
- All of the state schools have special needs provision. However, if children enroll in a school and the appropriate property facilities are not available, the Ministry of Education will provide them once their Special Education Team has made its recommendations.

Source:

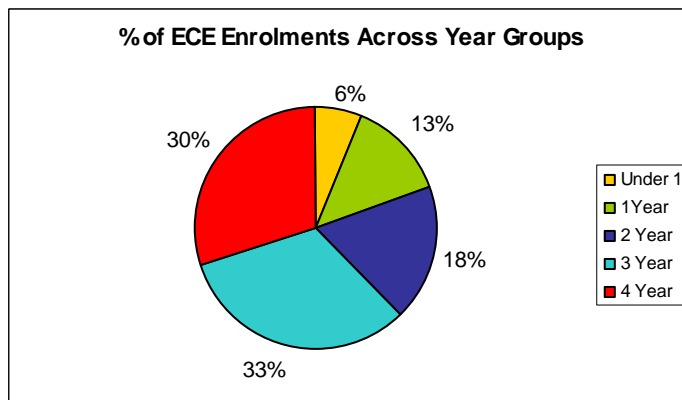
Ministry of Education Records
Edumis database

Measure**Access to Education Services cont.**

- There are approximately 1,830 children enrolled in early childhood education (ECE) in Upper Hutt.



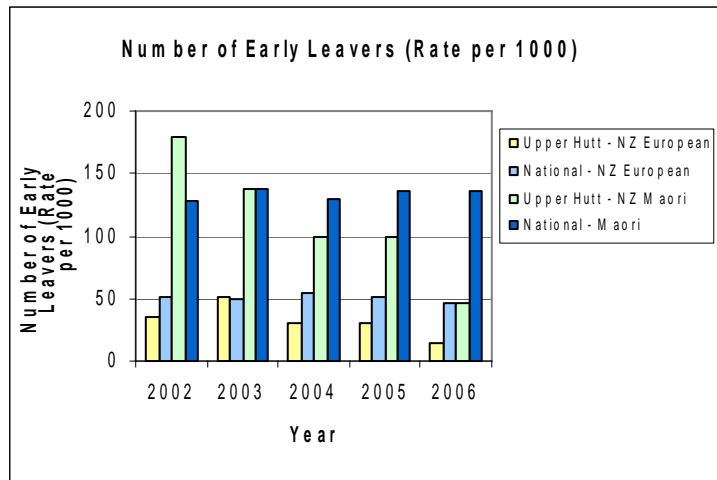
- The majority of early childhood education enrolments are made up of European children, followed by Maori children. Children who fall within the 'Other' ethnic category make up the minority of enrolments in Upper Hutt.



- The majority of enrolments are made up of children two years or over at approximately 81%. Three year olds form the majority of year group enrolments, closely followed by four year olds. Under one year old children form the minority of enrolments.
 - As at 1 July 2006, 7,689 students were enrolled in compulsory education (primary, intermediate and secondary schools) in Upper Hutt.
 - Early leaving rates in Upper Hutt are declining, with rates dropping by half in 2006. Rates for ethnic groups (other than Maori) are not shown as numbers are too small to accurately calculate a rate for any given year.
-

Measure

- The below graph indicates that over 75% of all Upper Hutt students leaving school prior to graduation in 2006 were Maori. While this figure is improving for Upper Hutt it is still an area of concern.



5e Voter Turnout

Source:
Electoral Commission 2004
and 2006

*Our community is
eligible to vote – but will
they?*

- The estimated number of eligible voters in Upper Hutt, as at 27 August 2007, is 28,500.
 - 27,784 (97.5%) of eligible voters in Upper Hutt are enrolled to vote.
 - Local Council and District Health Board elections will take place from 21 September until 13 October 2007.
 - 45% of Upper Hutt voters turned out for the local body elections on 9 October 2004. This is down on the 2001 and 1998 elections, each of which attracted a response rate of 57% of eligible voters.
-

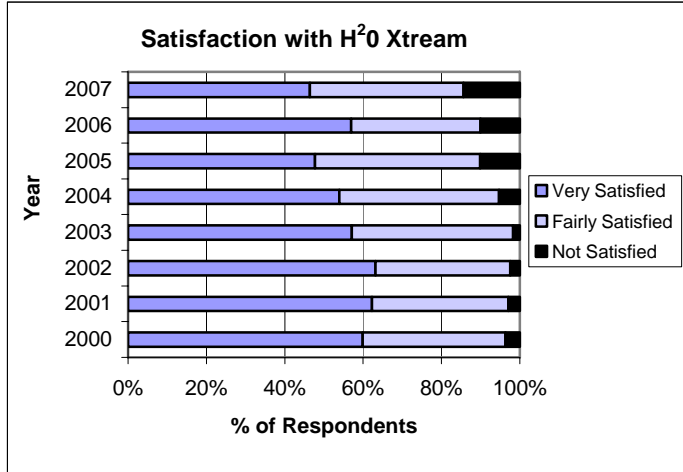
Community Outcome 6

Leisure activities are outstanding.

Measure

6a H²O Xtream:
i] Satisfaction with the Facility

Source:
UHCC Annual Community Survey 2000 - 2007

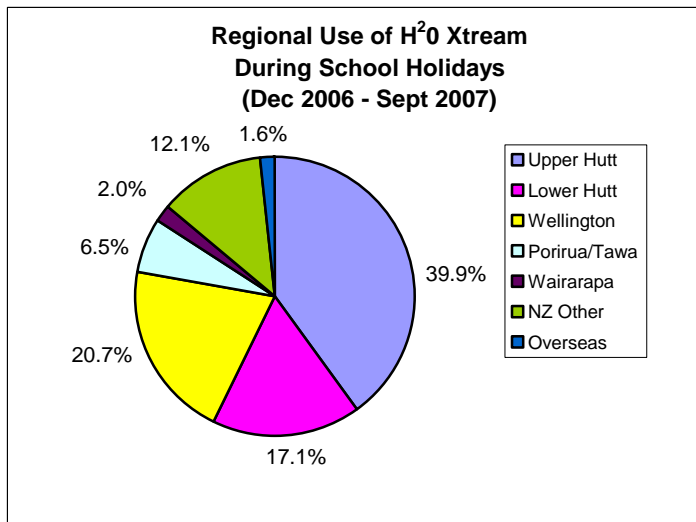


- While 84% of survey respondents were satisfied or very satisfied with the facility, there has been an increase in people's dissatisfaction over the last couple of years.
- The main reason cited was the costs charged by H²O Xtream. Survey respondents also commented that they would like to see an improvement in the cleanliness of the pool and facilities, and better supervision by the staff.
- That said, H²O Xtream received record visitor numbers during the 2006/07 year. Achieving its best result since the facility first opened, with an increase of 30,000 visitors from the previous year.
- While prices for the 2006/2007 year increased due to higher energy costs, Council continued to contribute almost half of the pool's total running costs.

ii] Regional Use

Source:
UHCC H²O Xtream School Holiday Surveys Dec 2006 – Sept 2007

People come from everywhere to enjoy our pool.

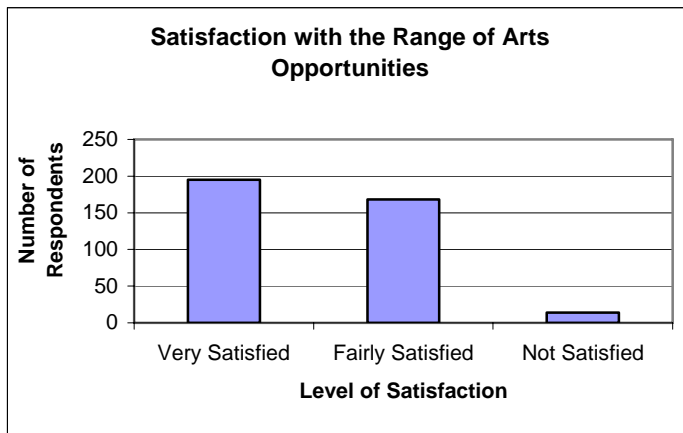


- The above graph shows that H²O Xtream received visitors from local, regional and overseas destinations. While Upper Hutt residents frequented the pool the most (39.9%), there were still a large number of visitors from Wellington (20.7%) and Lower Hutt (17.1%).

Measure

**6b Expressions Arts and Entertainment Centre:
i] Satisfaction**

Source:
UHCC Annual Community
Survey 2007

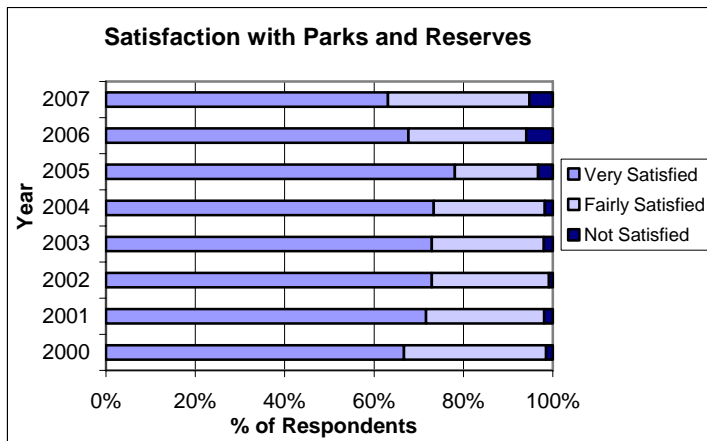


- 96% of survey respondents were satisfied with the range and number of arts opportunities in Upper Hutt City, with 52% being very satisfied.
- Expressions has built up a reputation of being innovative, entrepreneurial and a leading performing arts venue in the Wellington region. This led to Expressions increasing its revenue from venue hire by 62% on the previous year.
- Expressions also received a record number of visitors, representing an increase of over 15,000 visitors for the year.

ii] Regional Use³

6c Satisfaction with Parks and Reserves

Source:
UHCC Annual Community
Survey 2007



- 95% of survey respondents were satisfied with the extent to which the City's parks and amenities meet their recreational needs.
- Suggestions to improve the City's parks and amenities included more attention given to maintenance and cleaning and an increase in the number and quality of public toilets.

6d Regional Use of Parks⁴

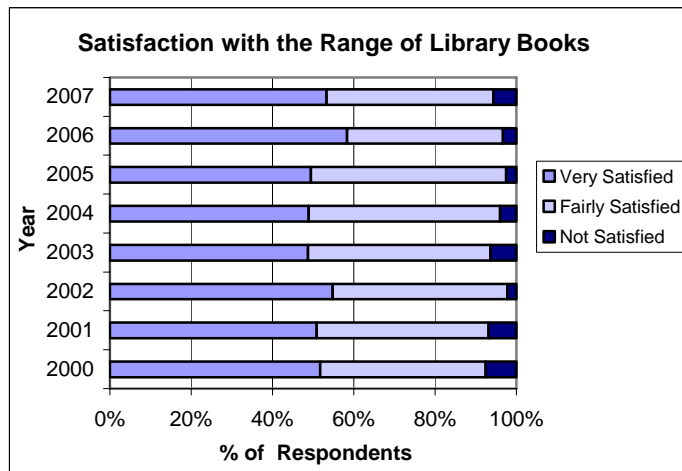
³ The 'Regional Use' component of the Annual Community Survey is collected every three years. The next time it will be collected is in March 2008.

⁴ See above.

Measure

6e Satisfaction with Library

Source:
UHCC Annual Community
Survey 2001-2007



- Public satisfaction with the range of library books on offer at the Upper Hutt Library remains high with 92.6% of respondents being either satisfied or very satisfied.
- The Library also registered record numbers for the year with a higher than 20% increase in the number of items issued, an 8.2% increase on the number of visitors (which represented a record number of 271,959 visitors) and a 17.6% increase in the number of new library card holders, compared to the previous year. Part of this increase can be attributed to the extension of the Central Library's weekend hours from 7 October 2006.

6f Major Events and Attractions

Upper Hutt City Council provided liaison, assistance and support for major and community events and economic activities, including:

- Shrek 2 wool wall hanging at Pataka, Porirua.
- NZ Jazz Youth Orchestra at Expressions.
- Rimutaka Trust Spring Festival.
- NZ Youth Jazz Concert at Expressions.
- Upper Hutt Karting Grand Prix.
- Documentary Film Festival at Expressions.
- Highland Gathering at Harcourt Park.
- NZ Police Dog Training Centre's – 50th anniversary.
- Outdoor Expo at Harcourt Park.
- Silverstream Railway Special Day.
- Tony Chad – Poetry Book launch at Short Straw Café.
- Fireworks Fantastic at Trentham Memorial Park.
- Tour de Whitemans Valley – Cycle Race.
- Upper Hutt Cup at Trentham Racecourse.
- Mansfield Meander.
- International Jousting at Harcourt Park.
- Southern Hemisphere Scottish Fiddle music camp/concert.
- Spencer Davis Concert at Kaitoke Country Gardens.
- Stone Carving at Harcourt Park.
- Searchers Concert at Harcourt Park.
- Hill Climb – Car racing at Wallaceville House.
- Elite Road Cycling Champs.
- Summer Hummer – Harcourt Park.
- Pelorus Trust Summer Carnival
- Karapoti Classic Mountain Bike Race.
- Upper Hutt Sports Awards.
- Rotary Conference at Expressions.
- Georgie Fame Concert at Expressions.
- 'Sell out' Concert for Scottish Fiddlers at Expressions at end of week long music school.
- Sports Awards at Expressions.
- Gold Awards – Wellington.

Measure

- Montana Poetry Day and Upper Hutt Poetry Competition.

Major performances as the Genesis Energy Theatre included:

- On Our Street (Capital E children's production – Expressions event)
- Last Night of the Proms (Upper Hutt Cosmopolitan Brass Band)
- Vector Wellington Orchestra & Michael Houstoun (Classical Expressions event)
- The Truth About Love (Expressions event)
- Bisengaliev and Irons (Classical Expressions event)
- NZ Symphony Orchestra with Melvin Tix children's show (NZSO touring show)
- Hinepau (Capital E Australasia launch event)
- Documentary Film Festival (Facilitated by UHCC City Promotion Manager)
- NZ String Quartet (Classical Expressions event)
- Pauline Grogan's 500 Letters (Expressions partnership)
- 'Allo 'Allo (Heretaunga Players)
- Mr Fungus (Expressions children's show)
- The Wizard of Oz (Australian touring show)
- Four dance school end-of-year performances
- Wilma Smith and Michael Houstoun (Classical Expressions event)
- New Zealand School of Music Big Band & UK jazz legend Georgie Fame (touring show)
- 'Greased' show season (Hutt City Dance Centre)
- The Royal New Zealand Ballet (touring show)
- 'The Plops' school holiday show (Expressions event)
- A Celebration of Scottish Fiddle (Facilitated by UHCC)
- New Zealand Trio (Classical Expressions event)
- 'From the Heart' starring Riki McDonnell (Upper Hutt Cosmopolitan Club Brass Band)
- 'Hood' show season (Hutt International Boys School)
- Freddy Kempf pianist (Classical Expressions Event)
- 'Nunsence' show season (Upper Hutt Musical Theatre)

Riverstone Recreation's (events hall) major public events included:

- A National Photography Conference featuring the Melanie Burford Tribute dinner, which attracted 400 guests and a performance from Geoff Sewell of Amici fame.
- Expressions closed to the public for two days in April to enable The Rotary District 9940 Conference to take place, which attracted a further 400 delegates to the city.
- In addition to the opportunity for artists to sell their work through Vector Gallery, events such as The Upper Hutt Salon Art Auction and The Big Look See enabled over 100 artists to promote and sell their work.

Mount Marua and Vector Gallery Exhibitions included:

- Photographic Conference exhibition trio from 11 July – 5 August 2006.
 - The Dallas Morning News Pulitzer Images plus Award Winning Images By Melanie Burford. An exhibition by 15 of Australia's best landscape, portrait and fine art photographers.
 - The Ronald Woolf Memorial Exhibition. An exhibition of photography by some of the Wellington regions best known photographers.
 - PERSONA: A Tribute Exhibition Dedicated to John Bevan Ford from 15 August to 1 October 2006. Featuring works by John Bevan Ford, Fred Graham, Kura Te Waru Rewiri, Bob Jahnke, Steve Gibbs, Derek Lardelli, June Grant, Baye
-

Measure

Riddell, Buck Nin, Jolene Douglas, John Walsh, James F Ormsby, Greg Glasgow, Glen Mills, Darcy Nicholas, Manos Nathan, Wi Taepa, Ross Hemera, Johnny Turner, Gabrielle Belz, Arnold Wilson, Sandy Adsett, Colleen Waata-Urlich and Rick Bartow.

- Land Where The Spirits Fly from 5 October to 26 November 2006. Paintings, ceramics and bronze cast sculptures by Robert Franken, Anneke Borren, Linda Maplebeck & Gerrard McCabe. The Friends of Expressions organised a floor talk with Robert Franken on 19 October
Master Pieces from 1 December to 14 January 2007. Students of local artist Mary Archibald exhibited eight large collaborative works and a selection of sculpture symposium works. The Friends of Expressions organised a floor talk with Mary Archibald on 7 December attracting 86 people.
 - Human Artefakts from 18 January to 25 February 2007. A touring international assemblage and collage exhibition. An outreach programme was held with primary school children on 22 February.
 - James Bragg Wellington to Wairarapa from 2 March to 15 April 2007. This popular exhibition comprised of modern photographs taken from original glass plate negatives by this foremost 19th century photographer, as he took his horse drawn mobile darkroom from Wellington through the Hutt Valley, Wairarapa and Manawatu in the 1870s.
Where Love and Justice Meet, National Prisoner Art Award and Exhibition from 20 April to 20 May 2007. Prison Fellowship of New Zealand in partnership with Arts Access Aotearoa facilitated an exhibition and art award of inmate works from around New Zealand. Guest judges included artists Darcy Nicolas and Mary Archibald. Exhibition Co-ordinator Diana Chetwin and Curator Natalie Jones also presented a floor talk about the show.
 - Upper Hutt Salon from 25 May to 24 June 2007. The exhibition featured over 170 works from over 80 previous exhibitors. The French 'Salon' style exhibition included painting, sculpture, photography and variety of other mediums.
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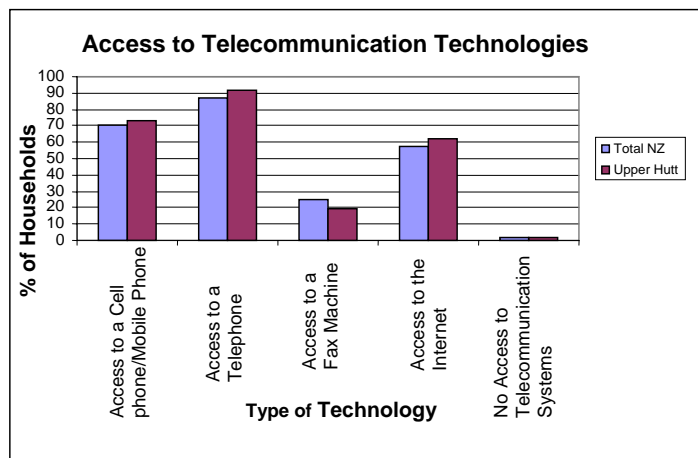
Community Outcome 7

Upper Hutt is connected with the world.

Measure		Rail		Bus (Flyer)		Car	
7a	Travel Time to Wellington	Upper Hutt to:		Peak (am)	After 6.30pm	Peak (am)	After 6.30pm
		Wellington Central Rail Station	40 mins	45 mins	1 hr	50 mins	45 mins
Wellington Airport				1 hr 27 mins	1 hr 17 mins	1 hr 15 mins	45 mins

7b Availability of New Technology
 ij Homes with Internet Access
 ii] New Communication Technologies Available

Source:
 Census 2006
 Statistics NZ

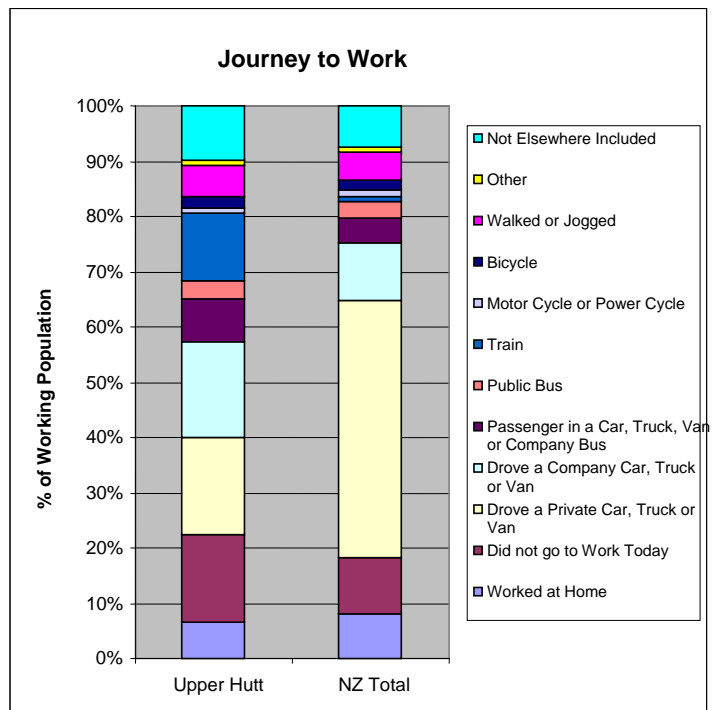


- Upper Hutt households continue to be better connected than New Zealand as a whole. 91% of all households in Upper Hutt have access to a telephone (87% for NZ) and 62% have access to the internet compared to 57% for New Zealand overall.

7c Mode of Journey to Work

Source:
 Census 2006
 Statistics NZ

While one in twelve people travel to work by train, most people still use their car.



- 8.1% of the working age population of Upper Hutt travel to

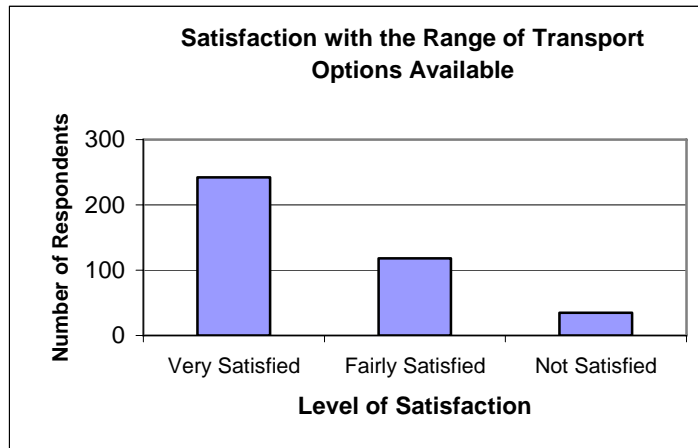
Measure

work by train, compared with 1% for New Zealand as a whole.

- Upper Hutt train commuters make up 8% of the total number of people in New Zealand who choose to commute to work by train.
- 5% of Upper Hutt's working age population work from home.
- 15% of Upper Hutt's working population did not work on the day of the 2006 Census, compared with 10% for New Zealand as a whole. One possible reason for the slightly elevated figure may be due to the number of Upper Hutt residents working shifts at the Rimutaka Prison, which employs around 540 staff. This is evidenced in the Census data, which notes that Upper Hutt has a much higher than average number of working population employed in the Government and Defence sectors (9.8% for Upper Hutt compared to 3.4% for New Zealand as a whole).

7d Satisfaction with Range of Transport Options Available

Source:
UHCC Annual Community
Survey 2007



- 91% of Upper Hutt residents were satisfied or very satisfied with the range of travel options available to them.
 - 9% of survey respondents said they would like to see an improvement in the public transport system.
-