

# Community Outcomes



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## Background

The Local Government Act 2002 introduced a new requirement for Councils throughout New Zealand – the need to identify Community Outcomes as part of the strategic planning work for each district. The Community Outcomes describe the type of community that residents would like to have in Upper Hutt over the next 10 to 20 years.

There are a number of reasons for identifying Community Outcomes:

1. The process provides the community with the opportunity to discuss its present situation and the future in terms of the four dimensions of wellbeing – environmental, economic, social and cultural
2. It allows the community to identify the relative importance and priorities of the outcomes
3. The community is able to check progress made over time towards achieving these outcomes
4. It is intended to achieve better application and co-ordination of community resources
5. The outcomes process informs and guides the City Council and other organisations in the setting of priorities in relation to their activities.

Prior to the 2002 Act, the City Council was guided in its future planning by the vision for Upper Hutt:

### Upper Hutt City – A Great Place to Live

Upper Hutt City Council undertook an extensive process of community consultation in 2002 and 2003 to identify its Community Outcomes. The process of developing the Community Outcomes was described fully in the separate booklet, Community Outcomes for Upper Hutt.

### Community Outcomes for Upper Hutt

The Community Outcomes are presented in detail in the table below, together with the key activities that Council undertakes contributing to each outcome, and the measures that Council will undertake on behalf of the community to identify the progress the city as a whole is making towards achieving these outcomes over time.

Community Outcome	Community Measures of Progress
<p><b>1. Upper Hutt is the city of choice for people from all walks of life.</b></p> <p>1.1. People from all walks of life are welcomed in Upper Hutt.</p> <p>1.2. Upper Hutt is one community, enriched through the heritage and contribution of many different people.</p> <p>1.3. Residents speak with pride of being from Upper Hutt.</p> <p>1.4. Orongomai Marae holds a special place in the community.</p> <p>1.5. Civic leaders are passionate in making Upper Hutt 'A Great Place to Live'.</p> <p><i>Council's key responses to Outcome 1 are made through the following activities:</i></p> <p><i>Leadership, Economic Development, Community Services, Parks &amp; Reserves, Library</i></p>	<p>Age – ethnic population data</p> <p>Rating Upper Hutt City as 'A Great Place to Live'</p> <p>Personal income census data</p>



Community Outcome	Community Measures of Progress
<p><b>2. Upper Hutt has a vibrant city heart.</b></p> <p>2.1. Young and old enjoy the city centre.</p> <p>2.2. The city centre is alive with an exciting range of shops, leisure attractions, activities and events.</p> <p>2.3. The city centre looks good.</p> <p>2.4. Access and parking around the city centre are easy.</p> <p><i>Council's key responses to Outcome 2 are made through the following activities:</i></p> <p><i>Leadership, Economic Development, Community Services, Parks &amp; Reserves, H<sup>2</sup>O Xtream, Library, Expressions Arts &amp; Entertainment Centre, Land Transport</i></p>	<p>Satisfaction with retail shopping</p> <p>City centre pedestrian counts</p> <p>Vacant shops in city centre survey</p> <p>Satisfaction with appearance of city centre</p> <p>City centre car parking</p>
<p><b>3. The economy is robust, innovative and growing.</b></p> <p>3.1. Upper Hutt is the place for 'leading edge' businesses,</p> <p>3.2. Businesses feature a 'point of difference'.</p> <p>3.3. We have a skilled and versatile workforce.</p> <p>3.4. Successful new businesses grow from a supportive environment.</p> <p>3.5. More people live and work locally.</p> <p>3.6. Upper Hutt City is recognised as a regional recreation and leisure destination.</p> <p>3.7. The business and community sectors collaborate to generate maximum local benefit.</p> <p>3.8. The city's infrastructure and access systems support the local and regional economy.</p> <p><i>Council's key responses to Outcome 3 are made through the following activities:</i></p> <p><i>Leadership, Economic Development, H<sup>2</sup>O Xtream, Library, Expressions Arts &amp; Entertainment Centre, Regulatory Services, City Planning, Land Transport, Water, Wastewater, Stormwater, Solid Waste</i></p>	<p>Growth in economic activity</p> <p>Participation in labour force</p> <p>Rate of unemployment</p> <p>Labour force by industry</p> <p>Highest qualification</p> <p>Building activity</p>
<p><b>4. Upper Hutt offers a 'green' and attractive living environment.</b></p> <p>4.1. People treasure the environment, including hills, ridgelines, rivers, bush, wildlife, landscape and heritage features.</p> <p>4.2. Our environment stays 'green', clean, healthy and attractive.</p> <p>4.3. We manage our resources and waste materials well.</p> <p>4.4. There is a wide choice of good quality and attractive urban, semi-urban and rural living options</p> <p>4.5. People are able to buy their own homes in Upper Hutt.</p> <p>4.6. The city's infrastructure and access systems effectively support a good living environment.</p> <p><i>Council's key responses to Outcome 4 are made through the following activities:</i></p> <p><i>Leadership, Parks &amp; Reserves, Regulatory Services, City Planning, Land Transport, Water, Wastewater, Stormwater, Solid Waste</i></p>	<p>Subdivision and building activity</p> <p>Satisfaction with the city's environment</p> <p>Regional Council pollution report</p> <p>River water and air quality</p> <p>Drinking water quality</p> <p>'Protected' land</p> <p>Waste</p>



Community Outcome	Community Measures of Progress
<p><b>5. The community is safe, healthy and strong.</b></p> <p>5.1. People of all ages, cultures and abilities participate in community affairs</p> <p>5.2. Clubs, churches and community groups are strong.</p> <p>5.3. Clubs, churches, community groups and service providers take a proactive approach to meet local needs.</p> <p>5.4. Education and health services for all ages, cultures and abilities are excellent.</p> <p>5.5. We use our community resources well.</p> <p>5.6. People are able to move about freely, without fear for their personal safety.</p> <p>5.7. People look after each other.</p> <p>5.8. People are active in local decision making.</p> <p>5.9. The community and business sectors collaborate to generate maximum local benefit.</p> <p><i>Council's key responses to Outcome 5 are made through the following activities:</i></p> <p><i>Leadership, Community Services, Parks &amp; Reserves, Library, Emergency Management</i></p>	<p>Safety measures</p> <p>Physical activity measure</p> <p>Voter turnout</p>
<p><b>6. Leisure opportunities are outstanding.</b></p> <p>6.1. People of all ages, cultures and abilities enjoy recreation, culture and leisure activities.</p> <p>6.2. Upper Hutt offers a range of 'leading edge' regional recreational, cultural and leisure facilities, complimented by good quality local facilities.</p> <p>6.3. Upper Hutt has a reputation for fun family events.</p> <p>6.4. Access to the natural environment for recreation and leisure is excellent.</p> <p><i>Council's key responses to Outcome 6 are made through the following activities:</i></p> <p><i>Leadership, Community Services, Parks &amp; Reserves, H<sup>2</sup>O Xtream, Library, Expressions Arts &amp; Entertainment Centre</i></p>	<p>Satisfaction with leisure facilities</p> <p>Regional use of leisure facilities</p> <p>Major events and attractions in Upper Hutt</p>
<p><b>7. Upper Hutt is connected with the world.</b></p> <p>7.1. Local and regional transport systems are safe and work well.</p> <p>7.2. Upper Hutt has an excellent communication infrastructure.</p> <p>7.3. Upper Hutt has the new technologies that assist people to send and receive goods, services and information to and from anywhere in the world.</p> <p><i>Council's key responses to Outcome 7 are made through the following activities:</i></p> <p><i>Leadership, Economic Development, Library, Land Transport</i></p>	<p>Travel time to Wellington</p> <p>Availability of communication technology</p> <p>Mode of journey to work</p> <p>Satisfaction with transport options available</p>

Upper Hutt City prepared its first report on 'Progress Made Towards Achieving the Community Outcomes' in September 2005. This was printed as part of the Annual Report 2004/05. This first report provided baseline information on many of the Community Measures identified above.

## Regional Planning and Outcomes

Over the past two years, Upper Hutt City Council has been working with all of the councils in the Wellington region on the Wellington Regional Strategy. This is a sustainable economic and growth management strategy for the region with a 50 year timeframe.

The Outcomes that Upper Hutt City identified in 2003 were used as part of the base material for developing the Regional Outcomes for the Wellington Regional Strategy in 2005. These regional outcomes may be subject to change following further public consultation feedback later in 2006.

The table below shows how these regional outcomes link to Upper Hutt's Community Outcomes and ultimately inform Upper Hutt City Council's Long Term Council Community Plan.

Wellington Regional Strategy Outcome	Link to Community Outcome for Upper Hutt
<p><b>1. Prosperous Community</b></p> <p>All members of our community prosper from a strong and growing economy. A thriving business sector attracts and retains a skilled and productive workforce.</p>	<p>Outcome 2 - Upper Hutt has a vibrant city heart.</p> <p>Outcome 3 - The economy is robust, innovative and growing.</p>
<p><b>2. Connected Community</b></p> <p>Our connections and access are efficient, quick and easy – locally, nationally and internationally. Our communication networks, air and sea ports, roads and public transport systems are world class and enable us to link well with others, both within and outside the region.</p>	<p>Outcome 4 - Upper Hutt offers a 'green' and attractive living environment.</p> <p>Outcome 7 - Upper Hutt is connected with the world.</p>
<p><b>3. Entrepreneurial &amp; Innovative Region</b></p> <p>Innovation, creativity and new endeavours are welcomed and encouraged. Ideas are exchanged across all sectors, resulting in a creative business culture. We have excellent education and research institutions, and benefit from being the seat of government.</p>	<p>Outcome 3 - The economy is robust, innovative and growing.</p>
<p><b>4. Healthy Environment</b></p> <p>We have clean water, fresh air and healthy soils. Well functioning and diverse ecosystems make up an environment that can support our needs. Resources are used efficiently. There is minimal waste and pollution.</p>	<p>Outcome 4 - Upper Hutt offers a 'green' and attractive living environment.</p>
<p><b>5. Quality Lifestyle</b></p> <p>Living in the Wellington region is enjoyable, and people feel safe. A variety of healthy and affordable lifestyles can be pursued. Our art, sport, recreation and entertainment scenes are enjoyed by all community members – and attract visitors.</p>	<p>Outcome 1 - Upper Hutt is the city of choice for people from all walks of life.</p> <p>Outcome 2 - Upper Hutt has a vibrant city heart.</p> <p>Outcome 6 - Leisure opportunities are outstanding.</p>
<p><b>6. Sense of Place</b></p> <p>We have a deep sense of pride in the Wellington region. We value it's unique characteristics – its rural, urban and harbour landscapes, its climate, its central location, and its capital city.</p>	<p>Outcome 1 - Upper Hutt is the city of choice for people from all walks of life.</p> <p>Outcome 4 - Upper Hutt offers a 'green' and attractive living environment.</p>



Wellington Regional Strategy Outcome	Link to Community Outcome for Upper Hutt
<p><b>7. Regional Foundations</b></p> <p>High quality and secure infrastructure and services meet our everyday needs. These are developed and maintained to support the sustainable growth of the region, now and in the future.</p>	<p>Outcome 4 - Upper Hutt offers a 'green' and attractive living environment.</p> <p>Outcome 7 - Upper Hutt is connected with the world.</p>
<p><b>8. Healthy &amp; Educated Community</b></p> <p>Our physical and mental health is protected. Living and working environments are safe, and everyone has access to healthcare.</p> <p>Every opportunity is taken to recognise and encourage good health.</p>	<p>Outcome 5 - The community is safe, healthy and strong.</p>
<p><b>9. Strong &amp; Tolerant Community</b></p> <p>People are important. All members of our community are empowered to participate in decision making and to contribute to society. We celebrate diversity and welcome newcomers, while recognising the special role of tangata whenua.</p>	<p>Outcome 1 - Upper Hutt is the city of choice for people from all walks of life.</p> <p>Outcome 5 - The community is safe, healthy and strong.</p>

The Wellington Regional Strategy is due to be adopted by all the region's councils in September 2006 and implemented via initiatives of the private sector, central government agencies, and amendments to Long Term Council Community Plans and other council plans and policies, such as the District Plan. A range of investments and initiatives in this LTCCP already support Wellington Regional Strategy concepts.

More information on the Wellington Regional Strategy may be found on [www.wrs.govt.nz](http://www.wrs.govt.nz).

## Council and Community Initiatives

The City Council has been actively advocating for the community on the basis of the Community Outcomes for over two years now. A number of new relationships are emerging, and existing relationships are being renegotiated, as a result of these conversations. These relationships will continue to evolve through time, and through Council's participation in regional planning processes, stronger relationships with central government organisations may be forged.

Council and Community Initiatives are listed in the table below.

OUTCOME	COMMUNITY INITIATIVE	PARTNER WITH UHCC
<p><b>1 Upper Hutt is the City of Choice for People from All Walks of Life</b></p>	<p>Refugee and Migrant Settlement Support</p>	<p>Department of Labour Multi Ethnic Council Hutt City Council Upper Hutt Citizens Advice Bureau Trentham Community Centre</p>
<p><b>2 Upper Hutt has a Vibrant City Heart</b></p>	<p>Promotion and development of Upper Hutt's Main Street</p>	<p>Experience Upper Hutt</p>
<p><b>3 The Economy is Robust, Innovative and Growing</b></p>	<p>Regional Economic Development Smartlinx 3</p>	<p>Positively Wellington Business Hutt City Council Porirua City Council</p>
	<p>Cadetship Scheme</p>	<p>Ministry of Social Development</p>



OUTCOME	COMMUNITY INITIATIVE	PARTNER WITH UHCC
<b>4 Upper Hutt Offers a 'Green' &amp; Attractive Living Environment</b>	Silverstream Spur Regeneration  Barton Bush Enhancement	Upper Hutt Branch Royal Forest & Bird Protection Society of NZ Inc  Upper Hutt Branch Royal Forest & Bird Protection Society of NZ Inc
<b>5 The Community Is Safe, Healthy &amp; Strong</b>	Upper Hutt Road Safety Programme  Memorandum of Understanding  Upper Hutt Schools' Curriculum Programme (teaching all Upper Hutt Year 2 children to swim)  Family Violence Intervention Project  Active Recreation Partnership  Youth access to alcohol  Graffiti Removal Youth Transition Service  Summer Reading Programme	Land Transport New Zealand NZ Police  Hutt Valley District Health Board  Community First Foundation Water Safety New Zealand Upper Hutt Primary Schools  Crime Prevention Unit Ministry of Justice NZ Police  Sport Wellington SPARC Greater Wellington Regional Council  Regional Public Health Hutt City Council NZ Police  Upper Hutt Cosmopolitan Club Inc  Ministry of Social Development Hutt City Council "VIBE" (Hutt Valley Youth Health Service)  Community First Foundation
<b>6 Leisure Opportunities are Outstanding</b>	Hydroslide  Pak 'n Save Fun Pool Summer Events Series  Development of Barton Oval	Community First Foundation  Upper Hutt Pak 'n Save Supermarket  Community First Foundation Upper Hutt Highlanders Rimutaka Kindergarten Association Upper Hutt Leader Orongomai Marae  Totara Park Trust Community First Foundation Cricket Wellington Upper Valley Cricket Club



OUTCOME	COMMUNITY INITIATIVE	PARTNER WITH UHCC
<b>6. Leisure Opportunities are Outstanding</b>	Development of Walkways  Harcourt Park Lighting  Maidstone Park SpaceNet  Operation of the Expressions Arts & Entertainment Centre          Hutt River Trail	Upper Hutt Rotary Club Phoenix Trust  Rimutaka Licensing Trust  Community First Foundation  The Expressions Arts & Entertainment Trust Genesis Energy Gillies & Mark Real Estate Ltd  UnitedNetworks Gibbs Family Trust Upper Hutt Rotary Club Upper Hutt Cosmopolitan Club Inc King Toyota  Rotary Hutt City Council Greater Wellington Regional Council
<b>7 Upper Hutt is Connected to the World</b>	Establishment of PC Zone  Provision of IT Resources for Community Groups	Phoenix Trust  Phoenix Trust

## Review Process

Every six years, Council is required to review its Community Outcomes, in consultation with the community and central government agencies and organisations. Every three years Council must produce a report on progress that is being made by the community towards achieving the community outcomes. The reporting process will feed into the review of the outcomes, which in turn will direct the preparation of Council's Long Term Council Community Plan.

Time	Action
30 June 2003	Community Outcomes adopted
30 June 2004	<u>upperhuttcity@2014</u> adopted
Sept 2005	1 <sup>st</sup> Report on Progress Towards Achieving Community Outcomes
2005-06	Prepare review of <u>upperhuttcity@2014</u>
Mid April 2006	Draft of <u>upperhuttcity@2016</u> released for consultation
30 June 2006	<u>upperhuttcity@2016</u> adopted
2007-08	Undertake 1 <sup>st</sup> comprehensive review of Upper Hutt's Community Outcomes
30 Sept 2007	2 <sup>nd</sup> Report on Progress Towards Achieving Community Outcomes
30 June 2008	Complete 1 <sup>st</sup> review of Community Outcomes
2008-09	Prepare review of <u>upperhuttcity@2016</u>
30 June 2009	<u>upperhuttcity@2019</u> adopted
30 Sept 2010	3 <sup>rd</sup> Report on Progress Towards Achieving Community Outcomes
2011-12	Prepare review of <u>upperhuttcity@2019</u>
30 June 2012	<u>upperhuttcity@2022</u> adopted
2013-14	Undertake 2 <sup>nd</sup> comprehensive review of Upper Hutt's Community Outcomes
30 Sept 2013	4 <sup>th</sup> Report on Progress Towards Achieving Community Outcomes
30 June 2014	Complete 2 <sup>nd</sup> review of Community Outcomes
2014-15	Prepare review of <u>upperhuttcity@2022</u>
30 June 2015	<u>upperhuttcity@2025</u> adopted