

WATER AND WASTE

SOLID WASTE

Overview

The Solid Waste division is responsible for the management of solid waste within Upper Hutt to ensure waste is minimised and disposed of appropriately. This includes:

- administration of contracts for collection services;
- planning for the future; and
- education on waste matters.

Urban household and central city waste and recycling collection services are carried out by contract. Local people and businesses are able to use the Silverstream Landfill, which is owned by the Hutt City Council. Services are paid for by the user, either through purchase of refuse bags or through landfill fees.

The Solid Waste activity contributes to the following Community Outcomes:

- 2 Upper Hutt has a vibrant city heart
- 3 The economy is robust, innovative and growing
- 4 Upper Hutt offers a 'green' and attractive living environment
- 5 The community is safe, healthy and strong.

Level of Service Statement

- Council will ensure that there is a weekly collection for urban household waste and recyclable material.
- Council will ensure that suitable facilities are available for waste disposal.
- Council is committed to waste minimisation through reduction, re-use, recycling and treatment.

Level of Service Objectives and Performance Measures

Indicator	Performance Measure	Target 2007/08	Achievements at 30 June 2008
Objective:	Council will ensure that there is a weekly collection for urban household waste and recyclable material.		
1 SATISFACTION			
1a Household Refuse Collection	Community satisfaction with Household Refuse Collection	95% of respondents satisfied or very satisfied ¹	Not achieved. 91.5% of respondents were satisfied or very satisfied with Household Refuse Collection.
1b Recycling	Community satisfaction with kerbside recycling collection	95% of respondents using the service are satisfied or very satisfied with the way the kerbside collection programme meets their aspirations to recycle ¹	Not achieved. 89.0% of respondents surveyed were satisfied or very satisfied with the way the kerbside collection meets their aspirations to recycle.

Indicator	Performance Measure	Target 2007/08	Achievements at 30 June 2008
Objective:		Council will encourage waste minimisation through reduction, re-use, recycling and treatment.	
2	QUANTITY OF WASTE		
2a	Quantity of Household Refuse Collection	Reduce the annual tonnage of refuse collected	Reduce the refuse collected per household on average by 2.5% compared to previous year ²
2b	Quantity of Recycling	Increase the weight of recycling	Increase to 110kg per household per year ³

¹ Annual Community Survey

² Solid Waste - Council data

³ Solid Waste - In-house report using contractor's data

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Actions Undertaken Supporting the Community

COMMUNITY OUTCOME	Significant Actions Taken at 30 June 2008
<p>2 Upper Hutt has a vibrant city heart</p> <ul style="list-style-type: none"> ENSURE the waste collection keeps the central city looking good 	<ul style="list-style-type: none"> Twice weekly refuse and recycling collection carried out in the CBD.
<p>3 The economy is robust, innovative and growing</p> <ul style="list-style-type: none"> ENSURE efficient waste collection services are available MANAGE waste materials well 	<ul style="list-style-type: none"> A tendered contract for waste collection service provided. Waste materials collected and deposited in Silverstream Landfill.
<p>4 Upper Hutt offers a 'green' and attractive living environment</p> <ul style="list-style-type: none"> MANAGE waste materials well EDUCATE to minimise waste PLAN for sustainable development 	<ul style="list-style-type: none"> Provided a weekly collection of refuse and recycling to each household within the urban area.
<p>5 The community is safe, healthy and strong</p> <ul style="list-style-type: none"> ENSURE a safe, reliable and affordable waste and recycling collection is available 	<ul style="list-style-type: none"> Low cost refuse bag service provided weekly as an alternative to the higher cost, private wheelie bin collections. Recycling collection provided and paid for from Landfill income.

Significant Acquisitions/Replacements

- None.

COST OF SERVICES STATEMENT	Actual 30 Jun 08 (\$000)	Actual 30 Jun 07 (\$000)	Forecast 30 Jun 08 (\$000)
Operating Expenditure			
Direct Expenses	164	159	174
Administration Support	55	61	55
Total Operating Expenditure	219	220	229
Operating Revenue			
Fees and Charges	(401)	(429)	(440)
Total Operating Revenue	(401)	(429)	(440)
Net Operating Costs of Services	(182)	(209)	(211)
BALANCE SHEET TRANSACTIONS			
Net Operating Costs of Services	(182)	(209)	(211)
Share of Management Support Income	(4)	(4)	(4)
Non Cash Transactions (Management Support)	(2)	(2)	(1)
Add (less) non - cash items	0	0	0
Cost Of Services (Funding)	(188)	(215)	(216)
Rates Funding Required	(188)	(215)	(216)