

LIVING ENVIRONMENT

## CITY PLANNING

### Overview

The City Planning division is responsible for promoting the sustainable management of the city's physical and natural resources in a manner that is consistent with the Resource Management Act 1991, and other relevant policy statements and plans. This includes:

- preparation and review of the District Plan;
- administration of the District Plan and resource consents; and
- provision of information on resource management matters, including monitoring of the local environment.

Liaison with other agencies, such as the Greater Wellington Regional Council, the Ministry for the Environment and local Iwi is also important, particularly in preparing and administering the District Plan, providing environmental information and in considering the sustainable management of the city within a regional context.

The activity also includes meeting Council's responsibilities in regulating gambling and brothels.

The City Planning activity contributes to the following Community Outcomes:

- 2 Upper Hutt has a vibrant city heart
- 3 The economy is robust, innovative and growing
- 4 Upper Hutt offers a 'green' and attractive living environment
- 5 The community is safe, healthy and strong.

### Level of Service Statement

Council will meet the relevant statutory requirements for the city planning group of activities.

### Level of Service Objectives and Performance Measures

Indicator	Performance Measure	Target 2007/08	Achievements at 30 June 2008
<b>Objective: Council will meet all relevant statutory requirements.</b>			
<b>1</b>	<b>TIMELINESS</b>		
1a	Resource Consent (Non Notified)	Process non-notified consents within the statutory timeframe	Issue decision within 20 working days for 95% of applications received <sup>2</sup>  Not achieved. 76% of resource consents (201 of 264) were processed within 20 working days. 93% of resource consents (115 of 123) were processed within 20 working days during the second half of the year.
1b	Resource Consent (Notified, Hearing)	Process notified consents within the statutory timeframe	Issue decision within 40 working days of submissions closing <sup>2</sup>  Not achieved. 70% of decisions (7 of 10) were issued within 40 working days of submissions closing.
1c	Resource Consent (Notified, No Hearing)	Process notified consents within the statutory timeframe	Issue decision within 20 working days of submissions closing <sup>2</sup>  Not achieved. 1 of 3 decisions were issued within 20 working days of submissions closing.

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Indicator	Performance Measure	Target 2007/08	Achievements at 30 June 2008
<b>Objective:</b> Council will achieve the sustainable management of Upper Hutt's natural and physical resources.			
<b>2 SATISFACTION</b>	Community satisfaction with Council's current resource management practices	87.5% of respondents are satisfied or very satisfied <sup>1</sup>	Not achieved. 84.1% of respondents were satisfied or very satisfied.
<b>3 INFORMATION</b>	Response to customer enquiries	Respond within 1 working day to 90% of requests being made <sup>2</sup>	Achieved. 97% of enquiries (1300 of 1,344) were responded to within 1 working day.
<b>4 COMPLIANCE</b>	Response to District Plan compliance complaints	Undertake inspection within 1 working day to 90% of requests being made <sup>2</sup>	Not achieved. 12% complaints (9 of 73) were inspected within 1 working day. All urgent complaints were responded to within 1 working day.
<b>5 URBAN GROWTH STRATEGY</b>	Urban Growth Strategy Implementation Programme	Implement District Plan changes in accordance with the timeline approved by Council	The Urban Growth Strategy (UGS) was adopted by Council in September, and an implementation plan was approved by Council in December 2007.  Consultants have been engaged to work on the identified high priority items: <ul style="list-style-type: none"> <li>• Southern Hills</li> <li>• Maymorn</li> <li>• Comprehensive Residential Developments.</li> </ul> A preliminary city-wide tree survey was undertaken in March.

<sup>1</sup> Annual Community Survey

<sup>2</sup> In-house Monitoring

## Activities Undertaken Supporting the Community

COMMUNITY OUTCOME	Significant Actions Taken at 30 June 2008
<p><b>2 Upper Hutt has a vibrant city heart</b></p> <ul style="list-style-type: none"> <li>ENFORCE District Plan and environmental standards in the City centre</li> </ul>	<ul style="list-style-type: none"> <li>A consultant is currently engaged to assist in achieving our enforcement responsibilities. The Annual Plan for 2008/09 has approved the appointment of a full-time enforcement officer.</li> <li>Plan Change 21 was notified which controls retailing activity within Business Industrial zoned land.</li> </ul>
<p><b>3 The economy is robust, innovative and growing</b></p> <ul style="list-style-type: none"> <li>MAINTAIN environmental standards</li> <li>PROVIDE a 'business friendly' service</li> </ul>	<ul style="list-style-type: none"> <li>271 resource consents were granted, 5 declined and 1 partially granted and partially declined during the year.</li> <li>Significant 'business friendly' consents were granted in the period, including for the redevelopment of the Broadway shops; the subdivision of the South Pacific Tyres site; the establishment of a new childcare centre; a revised scheme of subdivision for the former General Motors site at Alexander Road, and for a Historic Railway Station, heritage, tourism and educational facility.</li> <li>The Urban Growth Strategy has been adopted by Council and work on the implementation of the Strategy has commenced.</li> <li>Plan Change 22 to provide for temporary activities in the city was notified.</li> <li>Council accepted Private Plan Change 20 to rezone 410 Eastern Hutt Road to Business Industrial, the summary of submissions has been notified.</li> <li>Council adopted Private Plan Change 23 to rezone part of Kirton Drive to Business Commercial to provide for a commercial centre in Riverstone Terraces. The summary of submissions has been notified.</li> </ul>
<p><b>4 Upper Hutt offers a 'green' and attractive living environment</b></p> <ul style="list-style-type: none"> <li>PROMOTE sustainable management of physical and natural resources</li> <li>FOSTER the best possible living environment</li> <li>PROTECT listed heritage items and protected trees</li> </ul>	<ul style="list-style-type: none"> <li>Resource consents for subdivision were granted creating an additional 62 residential lots, 8 rural lots and 15 business lots.</li> <li>The effects of any proposed development on the surrounding environment are considered as part of a resource consent application. Five resource consents were declined on the basis of the potential adverse effects on the surrounding environment.</li> <li>Council has become a signatory to the Urban Design Protocol.</li> <li>A preliminary tree survey was carried out in March as part of a review of the protected tree provisions in the District Plan.</li> <li>The enforcement action taken over the illegal tree work in Barton Avenue received front page coverage in the Leader which has increased public awareness around the protected tree provisions in the District Plan.</li> </ul>
<p><b>5 The community is safe, healthy and strong</b></p> <ul style="list-style-type: none"> <li>PROMOTE safe and healthy development through District Plan standards</li> <li>PROMOTE noise control standards through the District Plan</li> </ul>	<ul style="list-style-type: none"> <li>District Plan standards are in place to secure safe and healthy developments, including access standards and requirements for provision of esplanade strips and reserves for subdivisions adjoining listed rivers and streams.</li> <li>The noise standards are considered as part of every resource consent application. Where relevant, conditions are placed on the resource consent to mitigate the adverse effects of noise.</li> </ul>

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Significant Acquisitions/Replacements

- None.

COST OF SERVICES STATEMENT	Actual 30 Jun 08 (\$000)	Actual 30 Jun 07 (\$000)	Forecast 30 Jun 08 (\$000)
<b>Operating Expenditure</b>			
Direct Expenses	650	450	556
Administration Support	375	357	374
<b>Total Operating Expenditure</b>	<b>1,025</b>	<b>807</b>	<b>930</b>
<b>Operating Revenue</b>			
Fees and Charges	(1,240)	(594)	(482)
<b>Total Operating Revenue</b>	<b>(1,240)</b>	<b>(594)</b>	<b>(482)</b>
<b>Net Operating Costs of Services</b>	<b>(215)</b>	<b>213</b>	<b>448</b>
<b>BALANCE SHEET TRANSACTIONS</b>			
<b>Net Operating Costs of Services</b>	<b>(215)</b>	<b>213</b>	<b>448</b>
Share of Management Support Income	(19)	(15)	(16)
Non Cash Transactions (Management Support)	(8)	(4)	(5)
Add (less) non - cash items	(9)	(13)	0
<b>Cost Of Services (Funding)</b>	<b>(251)</b>	<b>181</b>	<b>427</b>
<b>Net Transfer to Funds</b>	<b>1,015</b>	<b>377</b>	<b>300</b>
<b>Net Transfer from Funds</b>	<b>0</b>	<b>0</b>	<b>(40)</b>
<b>Rates Funding Required</b>	<b>764</b>	<b>558</b>	<b>687</b>