

Community services

Overview

The Community Services activity covers the identification of community and social needs in order to develop and support local initiatives to meet those needs.

The division facilitates community responses to social and cultural issues, and provides information and support to local groups and organisations. It also works with central government and social agencies to deliver practical projects to meet local needs, as well as participating at a regional level on social issues.

The current work programme includes initiatives around engaging our young people in positive participation locally and encouraging leadership; developing and supporting neighbourhoods; and collaborating on initiatives that meet the needs of Upper Hutt seniors. Council is also leading work in a number of areas, such as the Safe Hutt Valley project to enhance community safety, drug and alcohol related harm projects, initiatives to support parents, and events that promote environmental awareness.

For more detail on the Community Development Projects please refer to the Action Plans on the Community Services page on the council website at www.upperhuttcity.com

Proposed projects:

Youth Strategy

Following guidance from a series of in-depth Youth Surveys, Community Services will continue to identify and respond to the needs of young people. Areas of particular focus include depression and harm reduction around drugs and alcohol. Council will once again be engaging with other agencies to address the gaps found in the youth survey. In terms of celebrating success and developing leadership the council will again run the annual Young Achievers Award this year.

Safety, Health and Wellbeing (SHAW)

Community services will continue to provide information and assistance through a number of channels to improve the safety, health and wellbeing of the Upper Hutt population. Two key areas of focus are older adults and disabled people and the actions taken following consultation with these sectors.

Ongoing projects involve safety issues such as family violence, alcohol and graffiti and there has been an increasing need in the area of healthy homes, budgeting and sustainability, consequently more work is planned in terms of public education, as well as resource development and distribution.

Council is resolute in making Upper Hutt a safe and healthy city for our residents. In conjunction with Hutt City Council, and in partnership with New Zealand Police, Regional Public Health, the Hutt Valley District Health Board, and ACC, we were recently awarded the World Health Organisation's (WHO) Safe City accreditation.

Community services

Level of service objectives and performance measures

Objective

Council will support local groups and organisations in meeting the diverse needs of the community.

1. Support of groups

Indicator	
Performance Measure	Rating by community and recreation groups of the value of council support provided
Target 2011-12	95 percent of groups surveyed rate the value of support provided as being satisfactory or better ¹

Objective

Council will support initiatives that enhance social development.

2. Delivery of programmes and projects to the community

Indicator	
Performance Measure	Project milestones are achieved on time, within budget and in line with stakeholder satisfaction
Target 2011-12	100 percent of contractual obligations for externally funded programmes* have been met ² *An example of an externally funded programme is the investment in community safety by the Ministry of Justice

3. Community engagement

Indicator	
Performance Measure	Community is consulted on identified areas of focus on a regular basis and community views are considered when undertaking focus area projects
Target 2011-12	Hold regular meetings with key community stakeholders in identified focus areas* *Examples of current focus areas include: <ul style="list-style-type: none">• children and young people reach their full potential• positive ageing• improving the wellbeing of people with experience of a disability• building capable, sustainable communities• safe and healthy neighbourhoods

¹Annual Community Group Survey

²Contractual or negotiated terms in Funding Agreements have been met

Community services

Works programme	Forecast LTCCP	Forecast Annual Plan	Forecast Variation	Source of Funding
	Year 3 2011-12 (\$000)	Year 3 2011-12 (\$000)	Year 3 2011-12 (\$000)	
Primary projects (ongoing)				
Youth strategy	20	19	(1)	Rates
SHAW - Safety, Health and Wellbeing	27	26	(1)	Rates
Total	47	45	(2)	

Cost of service statement	Forecast Annual Plan	Forecast LTCCP	Forecast Annual Plan	Forecast Variation
	Year 2 2010-11 (\$ 000)	Year 3 2011-12 (\$ 000)	Year 3 2011-12 (\$ 000)	Year 3 2011-12 (\$ 000)
Operating statement				
General rates	576	583	530	(53)
Operating income	110	9	73	64
Total operating revenue	686	592	603	11
Operating costs	687	596	605	9
Interest	0	0	0	0
Depreciation	1	0	0	0
Total operating costs	688	596	605	9
Operating surplus/ (deficit)	(2)	(4)	(2)	2
Capital and reserves funding statement				
Capital expenditure	0	0	0	0
Loans repayments	0	0	0	0
Operating (surplus)/ deficit	2	4	2	(2)
Transfer to Funds	0	0	0	0
Total funding required	2	4	2	(2)
Funding from non-cash expenses	2	4	2	(2)
Loans raised	0	0	0	0
Transfer from funds	0	0	0	0
Transfer from funds applied	2	4	2	(2)