

# Schedule of changes to the Annual Plan from the LTCCP

A table detailing the key text changes from the Long Term Council Community Plan (LTCCP) 2009-2019 is provided below.

CURRENT LTCCP TEXT	ANNUAL PLAN TEXT
<p><b>Parks and reserves</b></p> <p><b>Variations:</b></p> <ul style="list-style-type: none"> <li>The performance measure and target investigating vegetation monitoring as a tool in assessing indigenous biological diversity has been deleted. Vegetation monitoring is not considered to be a viable tool in assessing indigenous biological diversity and will not be used as a complimentary tool.</li> </ul>	
<p>3 NATIVE BUSH COVER</p> <p><b>b. Performance measure:</b> To investigate the costs to carry out vegetation monitoring, as a complimentary tool in assessing indigenous biological diversity</p> <p><b>Target:</b> Determine if vegetation monitoring is a viable tool in assessing indigenous biological diversity</p>	<p>[Deleted]</p>
<p><b>Library</b></p> <p><b>Variations:</b></p> <ul style="list-style-type: none"> <li>The performance target relating to community use of the library services has been amended as the previous use of the annual community survey to measure this outcome has proven to be of little significance – the sample is approximately 1% of the population and only surveys people over the age of 18; whereas a large portion of library services are dedicated to children and teens.</li> <li>The performance measure and target '1c Circulation' has been deleted as these measures are a better reflection of total use, rather than circulation (which really means the number of issues).</li> </ul>	
<p>1 ACCESS</p> <p><b>a. Performance measure:</b> Community use of library services</p> <p><b>Target:</b> Increase the rate of use on that of the previous year</p> <p><b>c. Performance measure:</b> Circulation - Issues of library resources, physical visits and website visits</p> <p><b>Target:</b> Increase the number of issues, physical visits and website visits from that of the previous year</p>	<p>1 ACCESS</p> <p><b>a. Performance measure:</b> Community use of library services</p> <p><b>Target 10/11:</b> Increase the number of issues, physical visits, and website visits from that of the previous year</p> <p>[Deleted]</p>

# Schedule of changes to the Annual Plan from the LTCCP

CURRENT <u>LTCCP</u> TEXT	<u>ANNUAL PLAN</u> TEXT
<p><b>Regulatory services</b></p> <p><b>Variations:</b></p> <ul style="list-style-type: none"> <li>▪ The target for responding to excessive noise reports has been reduced from two hours to one hour as currently all noise complaints are responded to by Council within one hour.</li> <li>▪ The target for responding to liquor licence requests has been reduced from five working days to making initial contact within two working days. Police have 15 days to approve so advising the applicant sooner is more helpful e.g. applicants often make their application quite late, for example, ten days before they need the licence and therefore may not get approval in time.</li> <li>▪ The target responding to reports of dog attacks has been amended as the initial contact is the most important thing in a dog attack situation and it often takes several days to identify offenders.</li> </ul>	
<p>ENVIRONMENTAL HEALTH 1 TIMELINESS</p> <p><b>e. Performance measure:</b> Excessive noise - response time <b>Target:</b> Respond within 2 hours to 90% of excessive noise reports being made</p> <p><b>f. Performance measure:</b> Liquor Licence (Special Licence) – process time <b>Target:</b> Respond within 5 working days of request for licence being received</p> <p>ANIMAL CONTROL <b>3a. Performance measure:</b> Response time to reports of dog attack <b>Target:</b> 90% of responses made within two hours of report being made</p>	<p>ENVIRONMENTAL HEALTH 1 TIMELINESS</p> <p><b>e. Performance measure:</b> Excessive noise – response time <b>Target 10/11:</b> Respond within 1 hour to 90% of excessive noise reports being made</p> <p><b>f. Performance measure:</b> Liquor Licence (Special Licence) – process time <b>Target 10/11:</b> Make initial contact with the applicant within 2 days of request for licence being received</p> <p>ANIMAL CONTROL <b>3a. Performance measure:</b> Response time to reports of dog attack <b>Target 10/11:</b> Make initial contact with complainant within 2 hours of report being made</p>
<p><b>Solid Waste</b></p> <p><b>Variation:</b> The target for community satisfaction with kerbside recycling collection has been reduced from 95% to 90%. This is to reflect the fact that there is consistently 5% of the population who are not satisfied with Council's decision not to provide recycling bins, and therefore the current target will never be achieved.</p>	
<p>1 SATISFACTION</p> <p><b>b. Performance Measure:</b> Community satisfaction with kerbside recycling collection <b>Target:</b> 95% of respondents using the service are satisfied or very satisfied with the way the kerbside collection programme meets their aspirations</p>	<p>1 SATISFACTION</p> <p><b>b. Performance Measure:</b> Community satisfaction with kerbside recycling collection <b>Target 10/11:</b> 90% of respondents using the service are satisfied or very satisfied with the way the kerbside collection programme meets their aspirations</p>